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Dear colleague,

We are pleased to present the 2023-2024 edition of the Broome-Tioga BOCES’ Services Guide. Within these pages, you will find a comprehensive listing of our many programs and services along with a brief description of each, a contact person at BOCES, and a service number relating to a Co-Ser application that enables a district to receive BOCES aid. This services guide is designed to complement our “final request for services” (FRS).

I want to extend an open invitation to visit any of our programs and speak with our dedicated staff. With the fiscal challenges we all face, I believe it is sometimes easy to overlook the passion that all of us bring to improving student performance and success.

While the cost of education is often the subject of debate, I hope we never lose sight of the main reason we do what we do - to help ALL students reach their full potential.

I am confident you will be pleased with our efforts to provide quality programs and services. Please contact us with any questions or suggestions you might have.

Our objective is to provide services that meet the needs of all of our students and our school districts. Your input and suggestions are important to us as we strive to improve our service offerings.

As always, I assure you that we at BOCES remain committed to our primary mission- Enriching Lives Through Education- and I look forward to working together to provide opportunities for success in education.

Sincerely,

Rebecca Stone
District Superintendent &
Chief Executive Officer
Organization

BOCES Board of Education
Sandra H. Ruffo, president
David Hawley, vice president
John Crosby
Nicholas Matyas
Peter Nowacki
William Powell
Michon Stuart

BOCES Central Administration Team
Rebecca Stone, district superintendent & chief executive officer
Kerri Bullock, assistant superintendent, Professional Learning & Innovation Center
Christine Choi, director, South Central Regional Information Center
Robin Eccleston, director of human resources and district compliance officer
Thomas McNair, assistant superintendent for instructional programs
Dan Myers, executive operations officer

Component School Districts

Binghamton
Dr. Tonia Thompson, superintendent
607-762-8100, x 318

Chenango Forks
Thomas Burkhardt, superintendent
607-648-7543

Chenango Valley
Dr. David Gill, superintendent
607-779-4710

Deposit
Denise Cook, superintendent
607-467-5380

Harpursville
Allen Buyck, interim superintendent
607-693-8100

Johnson City
Eric Race, superintendent
607-763-1230

Maine-Endwell
Jason Van Fossen, superintendent
607-754-1400

Newark Valley
Todd Schaffer, interim superintendent
607-642-3221

Owego Apalachin
Corey Green, superintendent
607-687-6224

Susquehanna Valley
Natalie Brubaker, superintendent
607-775-9100

Tioga
Josh Roe, superintendent
607-687-8000

Union-Endicott
Nicole Wolfe, superintendent
607-757-2112

Vestal
Jeffrey Ahearn, superintendent
607-757-2241

Whitney Point
Jo-Ann Sexton, superintendent
607-692-8202

Windsor
Dr. Jason Andrews, superintendent
607-655-8216
<table>
<thead>
<tr>
<th>Date</th>
<th>Event Description</th>
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| April 5    | **Annual Meeting and Budget Review**  
               BOCES meets with component school district board members. |
| April 17   | **Vote on Administrative Budget**  
               Component school district boards vote on BOCES' administrative budget. |
| April 19   | **Commitments for Services**  
               Participating school districts submit their commitments for services with BOCES. |
| May 10     | **BOCES Budget**  
               BOCES adopts administrative, capital and services budgets. |
| June 1     | **Annual Operating Plan / Co-Sers**  
               BOCES files revised Co-Sers with State Education Department. |
| August 1   | **Base Contracts**  
               BOCES files with State Education Department. |
| Throughout the year | **Supplemental Contracts / Co-Sers**  
               BOCES files with State Education Department. |
Definitions

Services
A variety of programs offered to client schools and the community.

Co-Ser
“Cooperative Service” applications (Co-Sers) for every BOCES service must be filed and approved by the New York State Education Department before a service can be provided. BOCES is required to file Co-Sers for every service it offers, regardless of whether the program is aided.

Shared Service
A service in which two or more school districts participate. Sharing is one of the requirements necessary for service costs to be considered for BOCES aid.

Itinerant Service
BOCES may employ staff members to provide direct services on a shared basis among school districts. The content areas can include all certified and specialty support personnel. Services can be provided at the local school, at BOCES or at another appropriate site. They can be delivered at certain hours each day, certain days per week or certain periods during a school year. However, to receive BOCES aid, no district’s “share” of an itinerant staff member’s schedule can exceed 60 percent.

Cross Contract
A cross contract enables a component district of Broome-Tioga BOCES to obtain services provided by other BOCES in New York state. A cross contract with Broome-Tioga BOCES must be filed before the service from the other BOCES can be provided or aided.

Services Guide
This document is designed to assist clients in understanding the nature of the services being offered. Client needs and requests are incorporated in the design of our services. In addition, services not listed in this guide may be provided if clients request them.

Final Request for Services (FRS)
A commitment by a school district for services to be rendered in the following school year (July-June).

Civil Rights Notice


Anyone who believes BOCES or its staff has failed to apply or has inadequately applied the principles or regulations of (1) Title VII of the Civil Rights Act of 1964, (2) Title IX of the Education Amendment Act of 1972, (3) Section 504 of the Rehabilitation Act of 1973, (4) the Sexual Orientation Non-Discrimination Act of 2002, or any other relevant statute or regulation, may bring forward a complaint, called a grievance, to the district’s compliance officer, the director of human resources, Robin Eccleston, by contacting him at (607) 766-3823, or reccelest@btboces.org, or mailing to: Broome-Tioga BOCES, Robin Eccleston, Human Resources Director/District Compliance Officer, 435 Glenwood Road, Binghamton N.Y. 13905.

One can also file a grievance with the Office of Civil Rights:

Office for Civil Rights, New York Office, U. S. Department of Education, 32 Old Slip, 26th Floor, New York, NY 10005-2500
Telephone: (646) 428-3800 - Facsimile: (646) 428-3843 - Email: OCR.NewYork@ed.gov
What is a BOCES?

BOCES is a unique and innovative educational institution established to help public schools share services. BOCES stands for Board of Cooperative Educational Services and operates as an extension of local school districts and the New York State Education Department.

New York state is divided into 37 BOCES regions, and public schools within each region decide whether, and to what extent, they want to participate in their BOCES. Each BOCES operates under the regulations and guidelines of the state education department but is unique because of the varied geographic and demographic requirements of its participating schools.

All BOCES operate under the fundamental concepts of cooperation, coordination, interdependence and shared decision-making to fulfill their role of providing services to their primary clients, the local school districts. These services vary from direct instructional programs in career education and special education to providing instructional resources, technical services, staff development and management systems.

BOCES' chief goal is to meet the educational and financial challenges of an ever-changing world. These challenges include equalizing educational opportunity, preparing adults and younger students for useful careers, streamlining educational management, and maintaining diversity and quality in New York state public education, all at a cost affordable to taxpayers.

General criteria for BOCES services

1. Any function or service supported within the service budgets of BOCES must be approved by the state education department.

   A cooperative service application for each service must be submitted and approved by the state education department before that service begins, regardless of the source of funding.

2. Each aided service must be operated on a shared basis. To be considered a shared service, each must be provided to two or more districts or one district and BOCES. Application and approval of a shared service is for the total program presented, not just that portion used by the individual districts requesting the service.

3. Duplication of state aid must be avoided.

4. BOCES may provide services for which no state aid is claimed.

5. Services must meet or exceed recognized standards to justify the use of BOCES aid.

   A new service should be initiated based on established need, after participating districts have indicated interest in and commitment to supporting the service.

   Each shared service should be developed based on effectiveness or economics, or as a demonstration project, or some combination of these factors. There must be clear justification for a BOCES-shared program or service when it would supplant services previously sponsored by the school districts.

   Cooperative programs and services should avoid duplicating, overlapping or de-emphasizing responsibility that properly belongs to the school districts.

6. Teachers and other professional employees of BOCES are subject to the same certification requirements as school district employees.

7. Physical facilities must be available and meet standards and requirements of the state education department.

8. The state education department limits a single district to three-fifths (60 percent) of an itinerant staff members' time and that person must be shared with another district or BOCES.

   A person may not be a BOCES employee providing a service to a school district and, at the same time, be an employee of that school district in a similar or different instructional area.
General principles governing BOCES

1. BOCES provides services as an extension of local school districts to supplement, advise and support their activities and programs.

2. All BOCES activities must meet the current requirements of the Education Law, regulations of the commissioner, and recognized Standards of Practice, as applicable to a school district operating a similar activity unless BOCES is specifically exempt.

3. Approval of service is for one year only. Each service will be reviewed annually through the New York State Education Department using the following criteria:

4. Annual evaluations will consider the long-range plans of the department as well as specific criteria appropriate to the service.

   • The practical effects on children will have a bearing on the mechanics of phasing out a program.
   
   • Approval of service applications should not be expected in circumstances where the proposed service could or should be rendered effectively by the individual districts.

   • Sparsity of population, distance, travel time and other pertinent factors will be considered with respect to applying criteria for any specific service.

   • Major programs such as career education and computer services should be developed with ongoing user committee involvement at the technical and executive levels, particularly in planning, monitoring, and evaluating.

Fiscal operating principles

BOCES is an annual contract service agency accountable to local school districts and to the New York State Education Department. It has no authority to levy taxes or to sell bonds for capital construction.

BOCES derives its revenue from charges to component and non-component schools, as well as from federal grants, special state grants and tuition fees from individuals.

Each school district receives state aid for the approved expenditures that the BOCES makes in support of services to that district. See pages 8-11 for more information about BOCES aid. BOCES may not carry a fund balance within the general fund and must return all surplus funds to client school districts annually.
Cost-saving principles
BOCES seeks to minimize the cost of providing service to its component school districts through:

- Vigorous application for state and federal funds to defray program costs.
- Use of revenue from patron services in occupational education to help defray the cost of instructional supplies and materials.
- Extending services to non-component districts after the needs of component districts have been met.
- Seeking donations of equipment and services.
- Charging districts for only requested services.

Development of service contracts
Budgets are developed, contracts are sent to the districts, and amendments to the contracts occur throughout the year as districts request additional services. After the end of the year, the difference between the amount paid to BOCES and the amount expensed or encumbered is a refundable surplus to the schools. Districts then receive BOCES aid on approved expenditures for that year.

Budgeting and billing
1. The BOCES budget is developed by formatting discrete budgets for each program and for administration and capital expenses.

2. The BOCES annual meeting is held between April 1-15. Participating districts vote on the BOCES administrative budget between April 16-30.

3. By May 1, according to Section 1950 of the Education Law, schools must commit to those BOCES services they wish to purchase the following year through board resolution signed by the district board president.

4. By May 15, the BOCES board adopts its budget for the subsequent school year.

5. Schools may make changes to their enrollments in special education through June 15. The changes may be made with the superintendent’s (or designee’s) signature.

6. BOCES sends AS-7 contracts to districts (or designees) in May for the services requested.

7. BOCES sends AS-7 contracts to districts at year’s end to adjust for changes.

BOCES charges to districts for administrative and capital costs
Financial payments to BOCES from participating districts are based on an annual contract. This contract classifies by law the costs as either administrative, capital, or program/service.

Administrative costs generally include:
- Central administration and clerical costs.
- Allocated portion of plant operation costs.
- Board expenses.
- Central support services (business and personnel).

The capital budget includes facility construction and lease expenses, repayment of indebtedness related to capital projects, and related expenses.

Each participating district is charged a share of administrative and capital budgets using a ratio representing each district’s “resident weighted average daily attendance” (RWADA) as a percentage of the total RWADA of the component districts. Each district’s BOCES aid ratio is shown on page 11 of this guide.

Service costs
The methodology for allocating service costs depends on the nature of the program. Tuition costs are generally developed for instructional programs. In non-instructional programs, the total program cost and the number of districts purchasing the service are taken into account. A uniform methodology for service costs must be approved annually by at least three-quarters of the component school districts.

Charges for the Center for Educational Support and Technology
Charges for services from the Center for Educational Support and Technology are based on each district’s final request for services (FRS). Unit prices for services are calculated based on the whole cost of providing the service, including equipment, supplies, personnel, etc.

If a district plans to use a service it is not currently using, it is important that personnel from the district and BOCES meet to discuss costs, advantages, features, and limitations of the service. This will ensure we can be sure that there are no misunderstandings about the new service. When a district decides to acquire a new or additional service, the district superintendent or designee must complete, sign and return to BOCES an “additional request for service” form.
Charges for Instructional Programs

Special Education
Special Education programs are FTE based programs. Districts identify their enrollment needs on May 1. The final request for service, is the pledged financial support by the district. A district will be charged the actual use (FTE) on the monthly supplemental contracts from September through June.

The date of enrollment for new entrants is the date of formal written acceptance by BOCES of the pupil in a BOCES program. The date of termination from a specific program is the date a formal written notice is received by the Instructional Programs student data center from the chairperson of the committee on special education in the school district. Our enrollment recording system reflects the variable shown here:

1. Individual pupil count by district and by program option:
   - 1 month = .1
   - *1 week = .025 (1/4 x .1)
   - *Enrollment during any week is billed at .025 for that week.

   School year = 40 weeks. Therefore, a pupil enrolling on the first day of school in September through the balance of the school year would be recorded:
   - .025/wk x 40 wks = 1.0

   A pupil enrolling January 31 through the balance of the school year would be recorded:
   - .025/wk x 20 wks = .5

2. Total pupil count by district by program.
3. Grand total enrollment by program.
4. Index of participation by district by program:
   - Total pupil count by district (FTEE) *
   - Grand total enrollment in program
   - * (FTEE - Full-time equivalent enrollment)

Participating school districts will receive a full-time equivalent enrollment status report with their supplemental contracts. This report details any supplemental costs incurred. Actual expenditures by programs are determined through June 30. Participating districts are allocated actual costs for each program:

Total pupil count
FTEE by district
Grand total
Expenditure
Enrollment FTEE

Alternative Education
Alternative education is a tuition-per-pupil based program. Districts identify their enrollment needs on May 1. A district will be charged tuition for the number of pupils for which it has pledged financial support on May 1, and for any additional pupils it enrolls.

Career & Technical Education
The district charge for Career & Technical Education is based on a ratio of prior year district enrollment in Career & Technical Education to total enrollment in Career & Technical Education. The charge to each district is affected by the number of students enrolled by a district and the total number of students enrolled by all districts. This permits districts to enroll as many students as they wish without incurring additional current-year charges.

Charges for Management Support Services
Charges for services are based on each district's final request for services and supplemental requests. It is recommended that school officials call their BOCES contact person to plan the service to meet district needs.

Determining BOCES aid
BOCES submits "Co-Sers" (cooperative service applications) to the state education department (SED) for any service it proposes to operate. The SED reviews the program description and takes appropriate action. Action categories are:

Approved with aid—All expenditures of the program are aided. Salaries in excess of $30,000, however, are not aided.

Approved without aid—BOCES may operate the program, but no BOCES aid will be paid. This can be because the program is already aided through another category, such as transportation or handicapped, or the program might be a special categorical grant. If BOCES proposes to operate a service where SED does not consider the BOCES role significant, SED may approve the program for operation through BOCES, but will not provide the BOCES aid incentive.

Approved - varying aid—The program may be operated with aid for only certain portions of the program. An example is the duplicating service. Any supplies (such as paper) that remain the property of the district are not aidable, but other costs of operation are aidable (labor, copier, toner supplies).

Not approved—BOCES may not operate the program.
BOCES Operating Principles

The BOCES aid paid to school districts (except for BOCES rental aid, which is “current year aid”) is paid in the two years following the year of expenditure. At year-end, BOCES submits financial reports to the SED. BOCES also submits an aid request on behalf of each district for the amount of eligible BOCES aid. BOCES aid claims must take into account the aid restrictions placed by the SED on each program.

The SED audits state aid claims before payment is made. The aid payments are sent to the BOCES, which then disburses them to the districts.
BOCES Operating Principles

Aid restrictions that apply to all programs
In addition to a $30,000 cap on aidable salaries for BOCES staff, the following aid restrictions apply to all programs:

- Materials that become district property
- Temporary staffing agencies
- Shared staff assigned more than 60 percent to a single district
- Transportation costs for students
- Instructional and non-instructional technology equipment purchases and installation costs, unless the district demonstrates that such shared service is cost-effective. This aid restriction applies to the following services:
  - Common learning objectives
  - Instructional networking services
  - All administrative computer services under Co-Ser 610

Aid restrictions for specific programs are noted where applicable.

Contact
Below is a list of typical needs that should be addressed to Molly St. John, business office manager, at 607-766-3803 or mstjohn@btboces.org.

- Co-Ser approvals
- Cost estimates for the BOCES administrative and capital budgets
- Cross-contracts with other BOCES
- Payments or adjustments on BOCES contracts
- BOCES aid distribution and related questions.
- Non-aidable shared services
- Budget projections for BOCES services

For specific information about services and programs, directly contact the service/program office listed elsewhere in this publication.

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<tr>
<th>District</th>
<th>Aid ratio</th>
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<th>Aid ratio</th>
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<tr>
<td>Newark Valley</td>
<td>.812</td>
<td>Windsor</td>
<td>.765</td>
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* 2023-24 aid ratios as posted on the NYSED website at press time.
District Superintendent Services

Contact: District Superintendent
Rebecca Stone, 607-766-3802
Email: rstone@btboces.org

The district superintendent for a BOCES must wear several hats and provide numerous services to component school districts.

The district superintendent is the chief executive officer for BOCES, acts as a liaison between component school districts and the New York State Education Department, and serves as a consultant on various school-related topics and issues.

These services are provided to component schools as part of the basic BOCES administrative fee.

Some specific duties of the district superintendent are as follows:

Chief executive officer for BOCES
As the chief executive officer of the BOCES, the district superintendent needs strong leadership, management, fiscal, personnel, and communication skills. Overseeing day-to-day operations and long-term activities also requires a good working relationship with the BOCES Board of Trustees.

In addition to managing the operations of the BOCES and a net services budget, the district superintendent is active in developing new BOCES services for component school districts to ensure the delivery of top-quality educational programs.

As a representative of the state education department, the district superintendent assists local districts with regulations and policies from the SED.

Liaison activities
The district superintendent facilitates communication between districts, local businesses, and area agencies. The superintendent also coordinates changes in educational programs among the various districts to meet the region’s changing needs.

Consultation and coordination
Consultation and coordination for local districts includes such activities as management planning, local program development, policy actions, superintendent and board appraisals, contract negotiations, and in-service opportunities.

Selection of school superintendents
The district superintendent can assist districts with filling vacancies for school superintendents rather than having districts pay additional fees for a private consulting firm. The district superintendent works with districts to assess their needs and requirements for the position and helps facilitate the selection process.

Public outreach and publicity
The district superintendent is often called upon for public relations and publicity activities to promote various educational programs and initiatives in the region. In addition, the district superintendent coordinates regional forums and workshops to involve various business and agency groups in the ongoing process of education reform.
Management Support Services

Providing cooperative business and administrative services so schools can concentrate on Job #1: **Educating children**

BOCES offers a range of business and infrastructure services designed to ensure high-quality learning and working environments. Through such collaborative offerings as a shared centralized business office, public information coordination, personnel services, duplicating services and food/nutritional services, we help school districts operate cost-effectively and enable them to focus on their most important responsibility - educating children.

For more information, contact the individual program supervisor.
### Personnel Services

#### Teacher Registry Service

Service No: 623.140
Provides participating school districts with an automated substitute placement service.
Contact: Robin Eccleston, 607-766-3823
Email: recclest@btboces.org

### Business Services

#### Central Business Office

Service No: 680.017.100
Provides centralized business services, such as payroll, accounting, accounts payable, and budgeting through a professional business manager and shared support staff.
*Note: These services can be purchased on an à la carte basis.*
Contact: Kathy Blackman, 607-786-8562
Email: kblackma@btboces.org

#### Cooperative Purchasing

Enables participating districts to take advantage of large-volume buying through cooperative bids that meet all legal requirements set forth in NYS General Municipal Laws 103 and 104(b).
Contact: Kathy Blackman, 607-786-8562
Email: kblackma@btboces.org

### Shared Business Manager Service

Service No: 680.017.200
This service allows two or more districts to share a common business manager who works primarily at the schools that purchase the service. This service is aid-able. The duties, responsibilities and on-site time allocation of the shared business manager will be determined by the purchasing districts, with benefits and salary costs proportioned accordingly.
Contact: Kathy Blackman, 607-786-8562
Email: kblackma@btboces.org

### Document Services

Service No: 512.313
High-volume duplicating and printing services in both black & white and color are provided for documents, newsletters, booklets, instructional materials, NYS testing, scoring, report cards, handbooks, yearbooks, posters, banners and many other items. Bindery services include GBC, spiral, folding, scoring, perforating, envelope stuffing and other related items. Laminating services include wide-format laminating. Daily pickup and delivery of materials, including paper purchased through us, is included. Bulk mailing preparation with post office delivery is available.
Aid restrictions: materials that become district property, such as paper, are not aidable.
Contact: Gordie Woolbaugh, 607-766-3922
Email: gwoolbau@btboces.org

### Food Service Management

Service No: 624.612
Provides management and coordination of the district’s food service program, coordinates and oversees the Rock on Cafe program, and provides nutritional support with a registered dietician.
Contact: Annie Hudock, 607-766-3925
Email: ahudock@btboces.org

### Other Support Services

#### Health and Safety

Service No: 625.470
This service provides technical assistance to schools in a variety of health and safety areas, including, but not limited to: right-to-know training, AHERA technical information, indoor air quality, blood borne pathogens, lead in water and paint, annual fire inspections, integrated pest management, emergency management planning, confined space entry, respiratory protection, lockout/tagout, and interpretation of or assistance with other health and safety regulations affecting schools. Individual services can be purchased on a project or hourly basis.
Contact: John Garcia, 607-766-3375
Email: jgarcia@btboces.org
Management Support Services

Research/Planning Service
Service No: 628.210
This service provides information and planning assistance to superintendents and school board members on such topics as school finance, negotiations, state regulations and new legislation. The executive director coordinates meetings and workshops and prepares research and information reports. Collaborative efforts are designed to better meet the needs of the children within the boundaries of Broome-Tioga BOCES.
Contact: Michelle Savory, 607-766-3807
Email: msavory@btboces.org

Chief School Officers’ Professional Development
Service No: 550.262
This service offers professional development discussions among local chief school offices and the district superintendents. An annual workshop is part of this Co-ser.
Additional costs: registration in the statewide school finance consortium.
Contact: Michelle Savory, 607-766-3807
Email: msavory@btboces.org

Communications & Public Relations

Public Information Service
Service No: 627.511.100
Participating districts receive assistance in developing and implementing an effective community relations program. Services are customized and can include the production of printed materials such as newsletters, brochures, flyers and calendars, event consultation and planning, website management and support, social media management, rebranding campaigns, video production, photography, crisis communications and media relations. A service package can be tailored to meet the individual needs of any district. Individual and enhanced services can be purchased on a project or hourly basis.
Aid restrictions: Printing costs are eligible for BOCES aid with restrictions through BOCES Document Services Center.
Contact: Christina Kunzman, 607-239-7405
Email: ckunzman@btboces.org

NEW - Video Highlight Packages (Arts and Athletics Options)
Service No: 627.511.500
Use video to highlight your arts and/or athletics programs this year with our new video packages. Our video team will deliver three to four high quality videos each month featuring, students, coaches and teachers. These videos will showcase your district and create a sense of pride within your school community and beyond.
Contact: Christina Kunzman, 607-239-7405
Email: ckunzman@btboces.org

Project based work that can be a la carte includes:
• Video scripting, shooting, narration and editing
• Event photography
• Social media strategy and support
• Logo designs and rebranding campaigns
• Capital project and/or budget campaigns
• Media training
• Crisis communications
Prices available upon request.
Contact: Christina Kunzman, 607-239-7405
Email: ckunzman@btboces.org

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Contact: Christina Kunzman, 607-239-7405
Email: ckunzman@btboces.org

Video Production
Cross contracts with other BOCES

Cross contracts enable participating school districts to obtain services from other BOCES if those services aren't available from Broome-Tioga BOCES. The district requests the service from Broome-Tioga BOCES, which then contracts with the providing BOCES so that service can be delivered to the component district, if possible, with aid.

Listed below are some of the services available from other BOCES via cross contracts.

- **GASB 75 Planning and Valuation**  
  Service No. 636.270 - Questar III BOCES

- **State Aid Planning Service**  
  Service No. 632.270 - Questar III BOCES

- **Energy Management**  
  Service No. 620.320 - Tompkins-Seneca BOCES

- **Internal Auditor**  
  Service No. 329.320 - Tompkins-Seneca BOCES

- **Waste Removal**  
  Service No. 666.320 - Tompkins-Seneca BOCES

- **Safety/Risk Mgmt.**  
  Service No. 621.120 - Greater Southern Tier BOCES

- **Aktivate (Formerly Schedule Galaxy)**  
  Service No. 626.455 - OCM BOCES

- **Hospital-Based Teaching**  
  Service No. 455.210 - OCM BOCES

- **Natural Gas/Electric**  
  Service No. 670.210 - OCM BOCES

- **Interscholastic Sports Coordination**  
  Service No. 529.050 - Delaware-Chenango BOCES

- **CBO Financial Tracking Service - (STAC)**  
  Service No. 619.010 - Delaware-Chenango BOCES

- **Medicaid Reimbursement**  
  Service No. 604.050 - Delaware-Chenango BOCES

- **Superintendent Evaluation**  
  Service No. 555.010 - Erie 2 BOCES

- **Negotiations**  
  Service No. 613.030 - Cayuga BOCES

- **Policy Manual**  
  Service No. 650.080 - Erie I BOCES

- **GASB 75**  
  Service No. 655.040 - Clinton Essex BOCES

- **Regional Recruitment**  
  Service No. 608.112 - Putnam BOCES

For more information, contact Maria Majka in the business office at 607-766-3813 or mmajka@btboces.org
Instructional Programs

For more information, contact the individual program administrator or:

Assistant Superintendent for Instruction
Tom McNair
607-763-3345
tmcnair@btboces.org

Director
Marie Meagher
607-763-3632
mmeagher@btboces.org

Director
Matt Sheehan
607-763-3632
msheehan@btboces.org

Director
Melissa Woodruff
607-763-3360
mwoodruf@btboces.org
Alternative Education

Alternative Middle School - Grades 7-8
Service No. 420.000
This full-day program serves youths who are deemed to be at-risk and may benefit from social development as well as academic preparation. Academic instruction includes ELA, social studies, science, mathematics, related arts, and physical education. The program focuses on hands-on skills, social skill building and academic instruction, while preparing students for the NYS intermediate assessments. Students are involved in local community projects as available. Positive work habits and attitudes are stressed. The goal is to academically and socially prepare students to enter a transitional 9th-grade setting as productive citizens.

Site: East Learning Center
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org

Alternative High School - Grades 9-12
Service No. 420.000 - (full-day program)
At-risk students are involved in individualized full-time academic coursework and character education to help them become successful, productive citizens of tomorrow. Program goals include successful transition to the component school setting, course work leading to a NYS Regents high school diploma, graduation, career education, employment preparation skills, life-skills training, and improved self-image.
Parent involvement and varied community linkages are an integral part of the program. A work experience apprenticeship component is available. Students attend courses that lead to a high school diploma. Programming is provided for students in grades 9-12.

Site: East Learning Center
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org

GED Program
Service No. 452.100 (half day)
This program is for high school students ages 16-21 who are at risk of not completing the requirements for a high school diploma. The program's goal is to help students successfully obtain a TASC certification, increase their life-skill training and assist with obtaining employment. Program options include half-day academic preparation or full-day academic preparation with work experience opportunities.

Site: East Learning Center
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org
We offer Career & Technical Education training opportunities at the introductory, intermediate, and advanced levels. The content areas include: automotive, building trades, health science, human services and computer services.

**Automotive**
Programs in the automotive technology cluster prepare students for entry and higher-level jobs in the auto, heavy equipment and recreational vehicle industry. Many of our graduates are employed by local auto dealers, service stations, construction companies, auto body repair shops and the small gas engine/recreational vehicle industry.

**Courses include:**
- Auto Body Repair
- Auto Technology
- General Automotive Service
- Heavy Equipment Repair/Operation

**Building Trades**
Programs in the Building Trades cluster prepare students for entry and higher-level jobs in the building trades industry. Many of our graduates are employed by local construction companies, private home builders, and building supply stores.

**Business/Communications**
Programs in the Business/Communications Technology cluster prepare students for entry and higher-level jobs in computer services, retail & warehousing careers, and secretarial, office, and video/media careers. Many of our graduates are employed by IBM, Security Mutual, Broome County Government, Wegmans, Weis Markets, AIG, NCI, JC Penney, Boscov’s, and local television and radio stations.

**Courses include:**
- Business/Computer Careers
- Retail/Warehousing Skills
- Video Production

**Health**
Programs in the Health Science cluster prepare students in basic job-entry skills for a variety of health occupations. Many of our graduates are employed by local hospitals, nursing homes, developmental centers and home care facilities.

**Courses include:** Health Science
(Certified Nurse Assistant)
Manufacturing
Programs in the Manufacturing cluster prepare students for entry and higher level jobs in drafting, electronics, welding, computer repair and networking and machine trades. Our graduates are employed by local industries such as IBM, Universal Instruments, Endicott Precision, Innovation Associates, Raymond Corp., J & K Plumbing/Heating, and Akraturn Mfg.
Courses include:
- Clean Energy and Battery Storage
- Computer-Aided Design & 3-D Animation
- Graphic and Gaming Design
- IT Specialist
- Manufacturing
- Welding

Agriculture Science
Programs in Animal Science prepare students for entry-level jobs in animal breeding and animal grooming.
Courses include:
- Agriculture Science
- Animal Science
- Plant and Landscaping Science

Personal Services
Programs in the Personal Services cluster prepare students for entry and higher level jobs in the food industry, law enforcement, security, beauty and hair care, and the education field. Many of our graduates are employed by local restaurants, salons, security companies, public safety organizations, police agencies and schools.
Courses include:
- Cosmetology
- Criminal Justice
- Culinary Arts
- Hospitality Industry Careers

Tech Academy (half day)
A half-day career and technical education program. Students begin in 9th grade and continue through graduation. The Tech Academy focuses on project-based learning in an applied, real-world model, and study the methods and theories of design while using cutting-edge technology. Students leave the program prepared to continue an education in a career and technical education field.
Site: Glenwood Education Center
Contact: Jeff Franey, 607-763-3423
Email: jfraney@btboces.org

Summer Cosmetology
Service No. 101.000
This is a mandated three-week summer program from 8 a.m. - 3 p.m. Students earn hours toward the 1,000-hour requirement for cosmetology licensing.
Site: Glenwood Education Center
Contact: Jeff Franey, 607-763-3423
Email: jfraney@btboces.org
New Visions Academies
Service No. 102.000
New Visions is an academically rigorous program for college-bound high school seniors seeking to learn more about their chosen career field. Each New Visions academy provides students with practical, real-world work experiences that enhance their knowledge in their chosen career field while they apply their academic content knowledge in an integrated setting. Students have the opportunity to shadow professionals in a variety of positions within a career field. These experiences support and guide students in making fundamental decisions about their career goals.

New Visions Academies:
- Education
- Engineering
- Health Careers - community & hospital-based
- Law and Government
- Business Enterprise Program

Site: Various locations
Contact: Jeff Franey, 607-763-3423
Email: jfraney@btboces.org

P-TECH
Service No. 408.000
P-TECH (pathways in technology early college high school) is an academically rigorous project-based learning program that offers students a unique experience that combines the best elements of high school, college, and the world of work. Students can choose from three fields of study: computer technology, engineering, or health. Students will be matched with a corporate mentor, take college classes and gain professional work experience, all during their high school years. Students successfully completing the program will graduate with a NYS regents diploma, a technical endorsement, and a no-cost Associate in Applied Science degree from SUNY Broome in the computer technology, engineering, or health field.

Courses include: P-TECH 9-12
Site: Glenwood Education Center
Contact: Matt Sheehan, 607-763-3632
Email: msheehan@btboces.org

Career Expo
Service No. 102.000
Career Expo is a one-day career awareness event sponsored by BOCES’ School-to-Careers Partnership, Binghamton University, the Broome-Tioga Counselors’ Association, and local businesses. Sophomores can select three speakers from about 40 presenters representing a variety of career fields. This annual event is offered separately.

Site: Glenwood Education Center
Contact: Nicole Tryt, 607-763-3671
Email: ntryt@btboces.org

Youth Apprenticeship
These services are value-added options for any district participating in Career & Technical Education. Youth Apprenticeship provides a work-based, hands-on learning experience that helps students learn by working alongside a person who is highly skilled. Students work 10-20 hours per week in paid and unpaid positions offered in several occupational areas. Students may earn regents credits during their junior and senior years.

Site: Glenwood Education Center
Contact: Nicole Tryt, 607-763-3671
Email: ntryt@btboces.org

Career Development Services
These no-cost services are value-added options for any district participating in Career & Technical Education. These services provide a variety of career development programs for students in grades K-12, all of which are aligned with the NYS learning standards.

Site: Glenwood Education Center
Contact: Nicole Tryt, 607-763-3671
Email: ntryt@btboces.org
Adult Education Services

Overview

The Adult Education program provides opportunities for adults and out-of-school youth to improve their educational and technical skills through a wide variety of job training and academic programs. More than 25 career and technical offerings help students gain competitive workforce skills to compete for employment. The program also works closely with local industries to identify and deliver employer-specific training for current workers, thereby helping businesses compete more effectively.

Adult Basic Education, TASC preparation, and English for speakers of other languages (ESOL) support the academic skills development needed for adults to move toward better opportunities in jobs and post-secondary education and training. Note: This is job training, not TASC.

Equivalent Attendance - Adult Basic Education

Service No. 407.000

This program leads to a high school equivalency diploma (TASC) for individuals who are 17 years of age and older. It consists of the following types of instruction: basic education, general education development test preparation, English as a second language, life skills and citizenship education.

Site: Johnson City Learning Center
Contact: Lynette Bryan, 607-763-3616
Email: lbryan@btboces.org
District-based Services
Crossroads 8:1+1
Service No. 214.000
For students (K-8) whose significant social and emotional needs are impacting their learning. The program offers access to inclusive opportunities and balances academic preparation with social development. Students take the NYS assessments.
Contact: Meredith Ross, 607-766-3762
Email: mross@btboces.org

Oak Tree 8:1+1
Service No. 215.000
This program offers a structured teaching setting that emphasizes best practices in the field of autism. Students access inclusive opportunities as appropriate. Students (grades K-12) in these classes are characterized by significant management needs requiring a structured environment and small class size. Students must have a diagnosis or classification of autism.
Contact: Meredith Ross, 607-766-3762
Email: mross@btboces.org
Center-based Services

MOVE 12:1+4
Service No. 204.100
The Mobility Opportunities Via Education (MOVE) program is designed to help students (5-21 years) with moderate to severe developmental disabilities who are mobility-impaired or non-ambulatory improve their ability to sit, stand and walk through an activities-based curriculum that teaches functional motor skills. The goal is greater participation in family life and in the community, and is achieved through purposeful movement, the use of specific adaptive equipment, and the systematic reduction of prompts. Instruction focuses on functional academics, life skills, pre-vocational skills and social development. Students typically take the NYS alternate assessment and receive the SACC. Physical education is adapted to meet individual needs as part of the program.
Site: Glenwood Education Center
Contact: Rebecca Falank, 607-763-3687
Email: rfalank@btboces.org

Reclaim 6:1+1
Service No: 202.000
This program offers a small, therapeutic, highly-structured environment for students (K-9) with intensive emotional and social needs. The focus is on building coping skills and resiliency through an environment that stresses belonging, purpose, responsibility, and achievement.
Site: West Learning Center
Contact: Maria Keesler, 607-786-2020
Email: mkeesler@btboces.org

Adolescent Day Treatment 8:1+1
Service No: 219.000
This program is the result of a partnership between Broome-Tioga BOCES and the Greater Binghamton Health Center (GBHC). BOCES is responsible for the educational component, while GBHC is responsible for clinical services. A therapeutic treatment team approach is used. The short-term program is designed for students with disabilities aged 13-18 who have significant mental health needs. The goal is re-integration into the student’s home school.
Site: Greater Binghamton Health Center
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org

Crossroads 8:1+1
Service No: 214.000
For students (K-8) whose significant social and emotional needs are impacting their learning and whose management needs require the support and structure of a center-based environment. The program balances academic preparation with social development.
Exit credential: Regents or local diploma.
Site: West Learning Center
Contact: Maria Keesler, 607-786-2020
Email: mkeesler@btboces.org

Service No: 214.000
This program serves students in grades 7-12 whose significant social and emotional needs are impacting their learning and whose management needs require the support and structure of a center-based environment. This program balances academic preparation with work-based learning and social development. Crossroads also has a middle and high school classroom that serves students working toward a SACC credential.
Site: East Learning Center
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org
Special Education

Oak Tree 8:1+1
Service No. 215.000
This program is a structured teaching setting that emphasizes best practices in the field of autism for students 5-21 years who are characterized by significant management needs that require a structured environment and small class size. Physical education is adapted to meet the needs of the students as part of the program. Students typically take the NYS alternate assessment and receive the SACC. Students must have a diagnosis or classification of autism.
Site: Glenwood Education Center
Contact: Ilene Monico, 607-763-3364
Email: lmonico@btboces.org

PALS 8:1+1
Service No. 216.000
This program serves students ages 5-21 who have moderate-to-severe developmental disabilities. The 8:1:1 program provides a supportive learning community that balances the academic, pre-vocational, and social development of our students. Direct instruction in life skills is provided with the goal of maximizing each student's potential for independence. Physical education is adapted to meet individual student needs. Students typically take the NYS alternate assessment and receive a SACC.
Site: Glenwood Education Center
Contact: Rebecca Falank, 607-763-3687
Email: rfalank@btboces.org

PALS 12:1+1
Service No. 213.000
This program serves students ages 11-21 who have moderate developmental disabilities through a supportive learning community that provides for academic, social and vocational development. Direct instruction in life skills is provided with a goal of maximizing each student’s level of independence. Students typically take the NYS alternate assessment and receive the SACC. Physical education is adapted to meet the needs of students as part of the program.
Site: Glenwood Education Center
Contact: Rebecca Falank, 607-763-3687
Email: rfalank@btboces.org

Project SEARCH 12:1+1
Service No. 213.100
This program serves students ages 18-21 who have moderate developmental disabilities working toward either the SACC or CDOS credential and in their last year of school and who have previously demonstrated success in a work-experience program. Project SEARCH provides a supportive working community focused on employability skills with internship experiences. Students complete a one-year internship during which they complete three rotations in various departments at Lourdes Hospital.

The goal is competitive employment upon graduation. The program is located at Lourdes. Admission into Project SEARCH for each school year requires an interview and skills assessment during the spring semester.
Site: Lourdes Hospital
Contact: Rebecca Falank, 607-763-3687
Email: rfalank@btboces.org

Futures 12:1+1
Service No. 212.000
This program serves high school students with moderate disabilities who are working toward a NYS Regents diploma. Futures uses a collaborative teaching model to ensure quality academic instruction and is paired with individualized accommodations. A portion of each student's day in grades 9 and 10 is focused on project-based learning, while part of the day for students in grades 11 and 12 concentrates on the development of work skills through participation in one of the following settings: Career & Technical Education or work-based learning.
Site: Glenwood Education Center (grades 9 & 10)
Contact: Jeff Franey, 607-763-3423
Email: jfraney@btboces.orgm

Itinerant Services

Additional support services are provided for students enrolled in BOCES and district programs upon request. Identification of the need for the services as well as the amount and frequency needed are determined by each district's Committee on Special Education. Services beyond those specifically identified as included in programs are billed separately. Aid restrictions: The maximum aidable share of a given service in a single district is 60 percent of a full-time equivalent or three days per week. Participating districts must be cautious in reporting students for aid purposes. Please consult with your school business official regarding aid issues.
Site: Glenwood Education Center
Contact: Tammy Eaves, 607-763-3670
Email: teaves@btboces.org

Adaptive Physical Education
Service No. 303.003
Direct instruction is provided by a certified itinerant teacher for students in BOCES and district classes.

Psychological Services
Service No. 306.006
Service is provided on a shared basis in support of instructional programs.
Social Worker
Service No. 307.007
Service is provided on a shared basis in support of instructional programs.

Visually Impaired
Service No. 309.009
Direct instruction as well as consultation services are provided by certified personnel in school districts and BOCES classes for students who are blind or visually impaired.

Deaf/Hearing Impaired
Service No. 310.010
Direct instruction as well as consultation services are provided by certified personnel in school districts and BOCES classes for students who are deaf/hearing impaired.

Speech/Disabled
Service No. 314.014
Direct services by certified personnel are provided in BOCES and district classes for students whose IEPs indicate the need for speech therapy.

Occupational and Physical Therapy
OT Service No. 311.011
PT Service No. 312.012
Direct services are provided by licensed therapists for students in BOCES and district programs. A physician’s prescription is needed for these services.

Consultant Teacher Services
Service No. 303.004
Direct instruction as well as consultation services are provided by certified personnel in school districts and BOCES classes for students whose IEP’s identify the need for additional instructional support.
Regional Cooperative Summer School
Service No. - See below
The goal of the Cooperative Summer School is to encourage advancement and to provide students with an opportunity to maintain their grade-level status in an effort to close gaps that cause students to fail or drop out. Highly qualified teachers are hired to teach classes at the high school and middle school level for students who need to repeat a course taken during the year and for students who seek to accelerate their learning.
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org

Summer School Programming
There are a variety of program types to meet the students’ needs. They include but are not limited to:
- Academic classes - New Credit (406.000)
- Credit Recovery and/or Regents Prep (406.200)
- Online Academics - New Credit (406.400)
- Online Credit Recovery and/or Regents Prep (406.500)
- Regents Exam (406.600)
Site: Determined by district annually
Contact: Charles Wheeler, 607-762-6400
Email: cwheeler@btboces.org

Student Enrichment Courses
(after school and summer)
Service No. 410.000 (per term), 410.100 (contract amt.)
BOCES School Enrichment Program provides districts the opportunity to offer hands-on, experimental learning opportunities to help meet goals to improve student achievement. Enrichment classes allow students to learn and have fun in a challenging but relaxed environment in many cases with a lower student-teacher ratio. Three terms are offered: fall/winter (September – January), spring - 410.000 (January – June), and summer (July – August)- 410.050.
This service offers coordinated educational opportunities outside of the regular school day, such as after school or during the summer break. Program activities must be different from those offered during the course of the regular school year.
Note: Transportation, food costs, and admission tickets are not aidable under this service.
Site: Johnson City Learning Center
Contact: Lynette Bryan, 607-763-3272
Email: lbryan@btboces.org

Summer STEAM Academy
Service No. 410.400
This is a hands-on program that engages students in project-based learning around science, technology, engineering, math and art through the design cycle. Local engineers and other professionals team up with students in small learning communities to explore and develop projects with real-world applications. Approximately 250 students in grades 7-10 are immersed in STEAM activities in partnership with the Eastern Southern Tier STEM Hub and its facilitators, including Lockheed Martin and SUNY Broome.
Contact: Matt Sheehan, 607-763-3423
Email: msheehan@btboces.org

Summer CTE Camp
Service No. 410.450
In this two-week program, fifth-graders become immersed in career and technical education activities in partnership with local industry and vocational training. Career and Technical Excellence provides students with the foundational skills to succeed in today’s job market. The program is designed to expose students to multiple career pathways through direct teacher instruction and project-based learning. This hands-on practice enables students to experiment and find success in a nontraditional classroom setting.
Site: Glenwood Education Center
Contact: Matt Sheehan, 607-763-3423
Email: msheehan@btboces.org

Extracurricular Activities
Extracurricular Activities include Odyssey of the Mind, a creative problem-solving competition for students of all ages from local schools; Odyssey of the Mind Spontaneous Workshop, a two-hour workshop designed to teach strategies for success with creative problems that are featured during Odyssey of the Mind competition; and Celebrate Your Future, an event that demonstrates the range of services and programs available in our community to individuals with disabilities.
Site: Johnson City Learning Center
Contact: Lynette Bryan, 607-763-3272
Email: lbryan@btboces.org
Odyssey of the Mind Regional Tournament Package

Service No. 518.000

Odyssey of the Mind is an international educational program that provides creative problem-solving opportunities for students from kindergarten through grade 12. Team members apply their creativity to solve problems that range from building mechanical devices to presenting their own interpretation of literary classics. They bring their solutions to a regional tournament at Broome-Tioga BOCES with the winners advancing to the state tournament. Included in the package is a full training session for new coaches, monthly building coordinator meetings, and the opportunity to participate in the Regional Tournament in early spring.

Contact: Lynette Bryan, 607-763-3272
Email: lbryan@btboces.org

Spontaneous Workshop

Service No. 518.100

This two-hour workshop is designed to provide familiarity with and introduce strategies for success with the three types of creative problems featured during the spontaneous component of the Odyssey of the Mind competition. These include verbal, hands-on, and hybrid problems (which contain both verbal and hands-on solutions). This workshop is suitable both for current Odyssey teams and any other K-12 students who enjoy creative problem solving. It is possible to order this service without ordering the tournament package; however, the workshop alone does not grant entrance into the regional tournament.

Contact: Lynette Bryan, 607-763-3272
Email: lbryan@btboces.org

Instructional Coordination - Other

This service includes Home School Liaison for students whose parent(s)/guardian(s) elect to educate their children at home; home tutoring, which can be arranged through BOCES for students who are legally absent for a prolonged period of time; and itinerant teachers, under which two or more districts may request that BOCES coordinate common needs for shared teachers or other staff members.

Site: Johnson City Learning Center

Contact: Lynette Bryan, 607-763-3272
Email: lbryan@btboces.org

Home Schooling Liaison

Service No. 517.000

For students whose parent(s)/guardian(s) elect to educate their children at home, BOCES provides district support in meeting the legal requirements. These mandates are based on state legislation or interpretation of federal opinions.
Professional Learning & Innovation Center

Overview
The Professional Learning & Innovation Center (PLIC) provides ongoing support and resources to advance learning and overall school improvement. Support includes professional learning through regional workshops, customized district-based work, and instructional coaching in the areas of:

- standards, instruction, and assessment
- culturally responsive practices
- social emotional learning
- technology integration

Regional resources provided include a broad range of instructional software, digital content, programs, and library services. The PLIC also supports schools with additional services including community schools, diversity, equity, and inclusion, distance learning/Virtual Learning Academy, grant writing, and teacher residency.

Contact: Kerri Bullock
Assistant Superintendent for Instructional Support Services & Leadership, 607-766-3766
Email: kbullock@btboces.org

Regional Center for Science Base Service
Service No. 410.840.200
This service allows teachers to borrow the portable planetarium (Digital Dome) for two weeks (10 days) and science kits for use in their classrooms. There are more than 100 science kits from which to select, including a large variety of Foss kits for all grades, magnets, microscopes, teaching tanks, a human torso, animal and insect specimens, math manipulatives, weather kit, egg-hatching kit, electricity kit, and much more. Recently added items include a TetraView LCD digital microscope, a set of 15 LED cordless elementary microscopes, and triple-beam balances; the Portable Planetarium features a new dome and software system. Kits are loaned for two-week durations and are transported through bus mail. **Note:** Training on the portable planetarium is required prior to borrowing.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Portable Planetarium Additional Time
Service No. 410.840.410
Additional time for the Portable Planetarium is available in 10-day increments. **Prerequisite:** Regional Center for Science and Math base service.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Extended Classroom Service
Service No. 410.842.100
This service offers a variety of instructional enrichment opportunities to connect teachers with community education partners who can provide enhanced learning experiences that are aligned with instructional objectives and state learning standards. The service supports the development of shared agreements with the community partners and facilitates scheduling and payment following the programming.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Extended Classroom District Budget
Service No. 410.842.200
Participants have access to an online Extended Classroom directory. Field trip venues and corresponding service fees vary. Admission tickets must include participation in a program to be eligible for BOCES aid. Districts can utilize their district budgets for the program fees as allowable. Transportation and lodging for activities associated with this Co-Ser are not eligible for BOCES aid.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Portugal Postcard
Arts-In-Education Service  
Service No. 411.842.100  
Arts-In-Education provides cooperative performance scheduling of professional artists in the areas of dance, music, theater and the visual arts for component school districts. Performances occur in participating schools or at a performing arts center or virtually. Residencies in the arts are an integral part of this service and can be custom-designed to fit district curriculum needs. All performances serve to enhance the regular curriculum and to integrate state learning standards for the arts. The service supports the development of shared agreements with the artists and facilitates scheduling and payment of the artists.  
Contact: Nicole Waskie-Laura, 607-766-3730  
Email: nwaskiel@btboces.org

Arts-In-Education District Budget  
Service No. 411.842.200  
Participants in the Arts in Education service have access to an online directory. Artist and corresponding service fees vary. Districts can utilize their district budgets for the artist fees as allowable. Transportation and lodging for activities associated with this Co-Ser are not eligible for BOCES aid.  
Contact: Nicole Waskie-Laura, 607-766-3730  
Email: nwaskiel@btboces.org

Distance Learning Base Service  
Service No. 460.877.001  
The base service is a prerequisite service for participation in any distance learning service, including Online Learning Systems (460.877.100), Online/ Blended Learning-Edgenuity (460.877.300), and Distance Learning: Online Courses (460.877.400) Participation in the service includes support for various video conferencing platforms, including Google Hangouts/ Meet, Microsoft Teams, and/or Zoom. The service also provides opportunities for districts to participate in educational video-conferencing and distance learning programs via content providers (including museums, zoos, and other cultural institutions) and collaborations.  
Additional costs: Google or Zoom Licenses.  
Contact: Dustin Andrus, 607-766-3837  
Email: dandrus@btboces.org

Online Learning Systems  
Service No. 460.877.100  
This service provides districts with support in utilizing a learning management system (Google Classroom, Schoology, and/or SeeSaw). The service includes implementation planning, professional learning opportunities (regional and in-district), user group meetings, and help desk support.  
Additional costs: Platform licenses (Google Enterprise, Seesaw, Schoology)  
Contact: Dustin Andrus, 607-766-3837  
Email: dandrus@btboces.org

Schoology Administration  
Service No. 460.877.150  
This service provides districts with additional administrative support for Schoology, including setup and management of integrations with the SIS, technical support for user accounts, scheduling, gradepass with SIS, integration of third-party applications, and ongoing communication with district administration.  
Prerequisite: Online Learning Systems (460.877.100)  
Additional cost: Schoology Enterprise License  
Contact: Dustin Andrus, 607-766-3837  
Email: dandrus@btboces.org

Online/Blended Learning - Edgenuity  
Service No. 460.877.300  
Edgenuity provides engaging online education and blended learning solutions that propel success for students in grades K-12. This service provides professional learning and technical support for teachers using Edgenuity as a blended learning solution.  
Additional cost: Edgenuity Licenses  
Contact: Dustin Andrus, 607-766-3837  
Email: dandrus@btboces.org

Online HS Elective Courses (NEW)  
Service No. 460.877.400  
This service enables districts to provide students with expanded access to online courses. Through this service, Broome-Tioga BOCES employs NYS certified teachers from the region to facilitate a range of course options. The courses will be taught using the Schoology Learning Management System, are structured to allow for flexible scheduling, and will be offered on a semester basis. A regional advisory group, consisting of building and district administrators, will meet regularly to identify needs, determine course offerings, and evaluate the program.  
Contact: Dodie Ainslie, 607-352-4572  
Email: dainslie@btboces.org

Virtual Learning Academy  
Service No. 460.877.500  
The Virtual Learning Academy (VLA) is a fully online/virtual school for 3-12 students. The elementary classrooms (Grades 3-6) include multi-grade synchronous & asynchronous classrooms for all students as well as required instruction in the Arts, Physical Education, and Social Emotional Learning. The secondary academy is for Grades 7-12, and includes a daily morning check-in, asynchronous and synchronous instruction assigned through Edgenuity and Google Classroom.  
Contact: Dodie Ainslie, 607-352-4572  
Email: dainslie@btboces.org
Media Library/Educational Communications
Service No. 504.310.100
This service provides teachers with instructional resources (e.g., eBooks, digital streaming media, multimedia kits, including augmented/virtual reality, coding, and maker-space resources, audiobooks, multiple-copy book sets, DVDs, and document collections), specialized media-related equipment (Google Expeditions, iPads and accessories, material cutting machines, and 3D Printers) and associated professional learning resources and training.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

Open Source Automated Library System (OPALS) School Library Automation
This service offers access to a web-based, open source library automation program and support. Basic OPALS service includes building-level library catalogs; OPALS catalogs can be customized, and include dynamic, interactive features (user book reviews, pathfinders, virtual bookshelves); new features are regularly added.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

OPALS, Year 1
Service No. 505.320.200
The initial year of implementation includes the creation of a new library catalog database, import of machine-readable (MARC) format item records and user accounts, and new user training.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

OPALS, Year 2 & Beyond
Service No. 505.320.210
Subsequent years include on-going training and support, including library collection inventory, cataloging assistance, barcodes, and access to scheduled half-day users' meetings with OPALS' parent company, Media Flex. In addition to the basic OPALS service, database authentication is available at an additional cost.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

Database Authentication
Service No. 505.320.600
This service provides streamlined access to all district-purchased and BOCES-provided online databases through a single password portal. A sample page is available at http://bdt.auth.orc.schoolaid.net/bin/dblisting.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

Database Authentication, Non-OPALS Subscribers
Service No. 505.320.610
A non-OPALS subscriber option for the database authentication service.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

School Library System, Expanded Database - Development and South Central Organization of School Library Systems’ (SCOOLS) Database
Service No. 506.316.001
This service includes the input of newly acquired school-owned resources into a central database covering five BOCES in the south-central regions of New York State (SCOOLS). The SCOOLS database allows for inter-library loans among the component districts in the five BOCES.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

SLS - Expanded Interlibrary Loan
Service No. 506.316.002
This service provides interlibrary loan of resources beyond the SCOOLS region, including schools, universities, public libraries and special libraries (hospitals, museums) across the United States.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

SLS - Coordinated Cooperative Collection Development
Service No. 506.316.100
Coordinated Cooperative Collection Development (CCCD) enables school libraries to plan resource purchases with the greatest cost efficiency.
Prerequisite: Participation in the basic state-funded School Library System service.
Aid Restriction: At least one library media specialist must attend planning meetings with representatives from other participating districts.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org

SLS - Coordinated Cooperative Collection Budget
Service No. 506.316.004
Participants in the CCCD service have access to statewide contract consortia pricing. Districts can utilize their district budgets for databases and other collection development resources.
Contact: Alicia Sherman, 607-763-3404
Email: asherman@btboces.org
Instructional Planning - Teacher Residency
Service No. 540.261.100
This service will assist districts in building capacity through the development and retention of teachers through a residency program, in partnership with Binghamton University (BU). Areas of focus will include development of a clinically-rich experience for teacher candidates in graduate level programs at BU across multiple districts to promote and nurture a culture of continuous learning across the career continuum. This service will provide support for teachers and teacher candidates in their continued learning and growth around successful practices, provide formal teacher leadership roles for accomplished educators mentoring teacher candidates, and foster an environment of shared learning to positively impact the recruitment, development, and retention of highly effective teachers.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

Community Schools Base Service
Service No. 548.709.001
This service provides support to districts interested in learning more about the Community Schools Strategy and its implementation. The Community Schools Service is based on the research and the model developed by Children's Aid National Center for Community Schools and framed by the four Pillars of Community Schools: integrated student supports, expanded and enriched learning time and opportunities, active family and community engagement, and collaborative leadership and practices that will frame the development and the implementation of the Community Schools Strategy. Districts will have access to foundational professional learning. The base service also provides regional coordination and support of community school leaders and coordinators through meetings, professional learning, connections to community-based state and national organizations and other resources to support district's community schools strategy. All Broome County schools have access to the base service through funding from Broome County Mental Health. (Tier 1)
Contact: Sara Fontana, 607-738-0729
Email: sfontana@btboces.org

Note: Districts interested in participating in the additional tiers of Community Schools support, must participate in the base service.

Community Schools Coordination
Service No. 548.709.200
This service provides customized district support to implement the Community Schools (CS) strategy with the support of an embedded Community School Coordinator. The Community Schools Coordinator will be trained in the Children's Aid National Center for Community Schools model, this model provides the framework to support the implementation of the Community Schools strategy. The Community School Coordinator(s) will participate as a contributing member of district/building leadership teams as well as any other district committees that support the scope of the work. Broome-Tioga BOCES will coordinate and supervise the community schools coordinators and support the district team(s) to administer a needs assessment, develop goals and coordinated activities, connect and collaborate with community resources, and implement and evaluate plans towards school improvement. As needed, community based providers will serve as consultants to provide additional, specific and customized services to students, families and districts as identified in the needs assessment. If the district's Community Schools action plan identifies a resource need it can be purchased through the Community Schools Resources service (Service No. 548.709.300/350). (Tier 2)
Contact: Sara Fontana, 607-738-0729
Email: sfontana@btboces.org

Community Schools Resources
Service No. 548.709.300/350
This service provides support to districts that have developed goals and action plans through the Community Schools Needs Assessment process. The resource(s) identified align to one or more of the four Community School Pillars: integrated student supports, expanded and enriched learning time and opportunities, active family and community engagement, and collaborative leadership and practices. Through this service districts can access community-based providers, such as: Family Resource Center, Early Learning Opportunities/ Parent-Child, Mental and Behavioral Health Services, or resources like Universal Social-Emotional Screening tools, appliances to create a food bank, or equipment to create a community garden to provide customized services to districts, students and families based on needs. The Community Schools Regional Leadership Advisory Group will maintain a database of resources and services districts can access through this service. (Tier 3)
Contact: Sara Fontana, 607-738-0729
Email: sfontana@btboces.org
Coaching Course I: Philosophy, Principles and Organization of Athletics in Education
Service No. 550.261.001
This 45-hour course is the first of three courses required by the New York State Education Department to meet coaching requirements for non-certified physical education teachers, all other certified teachers and non-teacher coaches of interscholastic athletics. Course I focuses on the foundations of coaching, including state and local regulations.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

Coaching Course II: Theory and Techniques of Coaching
Service No. 550.261.002
This 30-hour course is one of three courses required by the state education department to meet coaching requirements for certified teachers and non-teacher coaches of interscholastic athletics. This course will certify coaches in one sport of their choice. It includes an internship and practical experience as a coach in the specific sport.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

Coaching Course II: Additional Sport Certification
Service No. 550.261.004
The additional sport certification is an option for coaches who have already completed Coaches Course II, or current Coaches Course II participants who seek certification in an additional sport. Participation in this option will provide the coach with an opportunity to become certified in additional sports. The course consists of nine hours of meeting time with a resource coach in the identified sport and a three-hour internship experience ending in a project in their chosen sport.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

Coaches Course III: Health Sciences Applied to Coaching
Service No. 550.261.003
This 45-hour course is one of three courses required by the state education department to meet coaching requirements for certified teachers and non-teacher coaches of interscholastic athletics. The course is a series of interactive exercises and activities designed to study health sciences as they apply to coaching sports.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

School Curriculum Improvement Base Service
Service No. 551.211.001
School Curriculum Improvement (SCI) Base Service is a comprehensive school improvement planning and professional learning service designed to improve curriculum, instruction and assessment. Professional and curriculum development programs and school improvement services are developed in collaboration with the Organization of Instructional Representatives (OIR), which serves as the regional advisory committee. In addition to regional professional learning, districts receive five on-site customized days for assistance with planning, organizing, and implementing instruction, curriculum and assessment.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

NOTE: The following services include the prerequisite of School Curriculum Improvement Base Service:

SCI Additional Days
Service No. 551.211.16
The School Curriculum Improvement service supports data-driven, job-embedded professional learning that is customized to meet the district’s needs. This additional service allows districts to schedule an instructional support specialist on a per diem basis for professional learning and/or follow-up.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Substitute & Stipend Reimbursements: SCI
Service No. 551.[See FRS]
Districts subscribing to the SCI Base Service have the option of allocating funds for substitute and stipend reimbursements that are eligible for BOCES aid. To be eligible, the following conditions must be met: expenses incurred must be related to attendance at activities comprised of participants from two or more districts with follow-up activities taking place within 18 months of the shared activity; stipends must be uniform for all participants and paid in a uniform manner agreed upon by BOCES and participating districts.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org
Accelerating Student Literacy Growth: Flexible Decision-Making and Interventions (Year 1)
Service No. 551.211.020
This service provides participating teachers with intensive professional learning in knowledge and use of literacy learning progressions, specific assessment tools, and a wide range of instructional strategies to guide their decision making to address learner needs. The participants will learn how to select and modify intervention strategies based on analysis of student data to flexibly respond to students’ needs. The goal is to accelerate student learning through explicit teaching to reach grade level expectations. The professional learning included as part of this service will be divided into Grades K-1 and Grades 2-8 strands. Each participating school will have an opportunity for ongoing on-site coaching visit(s) as part of the service. Additionally, administrative professional learning opportunities are provided for leaders of schools and districts who have teachers participating in this service.
Contact: Kathryn Bailey, 607-766-3784
Email: kbailey@btboces.org

Accelerating Student Literacy Growth: Flexible Decision-Making and Interventions (Year 2)
Service No. 551.211.021
This service provides ongoing support for teachers who participated in Year 1. Regional workshops will continue to be offered for teachers in grades K-8, with participants adding strategies and resources to their instructional toolkit to better target comprehension, vocabulary, and phonics instruction to meet the needs of struggling readers. Each participating school will have an opportunity for ongoing on-site coaching visit(s) and/or customized planning/ professional learning as part of the service. Additionally, administrative professional learning opportunities are provided for leaders of schools and districts who have teachers participating in this service.
Contact: Kathryn Bailey, 607-766-3784
Email: kbailey@btboces.org

Cognitive Coaching
Service No. 551.211.032
Cognitive Coaching is a research-based model that capitalizes upon and enhances teachers' cognitive processes. The model supports individuals and organizations in becoming self-directed, and in turn, become self-managing, self-monitoring and self-modifying. Participation in this service includes access to the Foundations of Cognitive Coaching Seminar®, an eight-day training conducted over the course of the year, taught by a certified Cognitive Coaching trainer.
Contact: JoAnn Hawley, 607-222-6121
Email: jhawley@btboces.org

Adaptive Schools
Service No. 551.211.033
The Adaptive Schools Foundation and Advanced Seminars present a productive, practical set of ideas and tools for developing collaborative groups in becoming effective and better equipped to resolve complex issues around student learning. The work of the Adaptive Schools Seminars is to develop the resources and capacities of the organization and of individuals to cohesively respond to the changing needs of students and society, working towards overall school improvement. Participation in this service includes access to the Foundations of Adaptive Schools Seminar®, a four-day training conducted over the course of the year, taught by a certified Adaptive Schools trainer.
Contact: JoAnn Hawley, 607-222-6121
Email: jhawley@btboces.org

New Teacher Institute
Service No: 551.211.045
This service provides new teachers (in the first 3 years of teaching) with intensive professional development in evidence-based strategies around creating a positive classroom culture, student engagement, behavior management, instructional design, and many other pieces that make up “highly effective” teaching. Participants will choose, utilize, and gain feedback from a coach on strategies that meet students' needs in their classrooms. The professional learning includes full group and district-specific learning experiences in order to better meet participants' needs. Each participating teacher will have regular onsite coaching visits as part of the service.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org
Leadership Support
Service No. 551.211.200
This service provides support for building and district leaders through monthly principal and other leadership meetings. Additional instructional leadership professional learning opportunities are available throughout the year and are determined by the regional advisory group of the Organization of Instructional Representatives (OIR). This service also includes the cost of the regional summer Leaders Academy for participating building and district administrators. The focus of the Academy varies year to year and is planned based on the current needs of participating districts.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

Shared Instructional Coach
Service No. 551.211.500
This service enables districts to share an instructional coach based on their needs. Coaches may serve as literacy coaches, content area coaches, or instructional coaches and are shared by two or more districts.
Contact: Kathryn Bailey, 607-766-3784
Email: kbailey@btboces.org

District Collaboratives
Service No. 551.240.000 and 551.240.100
This service gives districts flexibility in allocating funds for co-planning collaborative professional learning opportunities with other districts. Funds may be used to bring in consultants for professional learning projects that differ from regional priorities. To qualify, at least two or more districts must work together on a project. District support will be provided in the areas of contract development, publication and registration via WebReg, coordination of funds, payment processing, and substitute and stipend processing.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Regional Grant Writer Service
Service No: 551.211.700
This service supports the coordination of regional grants. A grant writer researches, plans, and writes grants based on requests from the regional advisory committee.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org

Model Schools Base Service
Service No. 552.368.100
This service offers comprehensive support for integrating technology into the curriculum through instructional technology planning, regional, and district professional learning opportunities. This service, in conjunction with the Instructional Technology Base Service, provides school districts with a comprehensive approach to planning, acquisition, and implementation of instructional technology.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Note: The following services include the prerequisite of Model Schools Base Service:

Model Schools Additional Days
Service No. 552.368.200
The Model Schools service supports district or building implementation of new and ongoing technology initiatives. This additional service allows districts to schedule an instructional support specialist on a per diem basis for professional learning and/or follow-up.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Substitute & Stipend Reimbursements: Model Schools
Service No. 552 [See FRS]
Districts subscribing to the Model Schools Base Service have the option of allocating funds for substitute and stipend reimbursements that are eligible for BOCES aid. To be eligible, the following conditions must be met: expenses incurred must be related to attendance at activities comprised of participants from two or more districts with follow-up activities taking place within 18 months of the shared activity; stipends must be uniform for all participants and paid in a uniform manner agreed upon by BOCES and participating districts.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Assessment Professional Learning & Support
Service No. 552.368.300
This service supports districts with the use of eDoctrina for instruction and assessment in the classroom. Teachers and administrators can participate in regional professional learning and can schedule up to two in-district professional learning days for support.
Contact: Dustin Andrus, 607-766-3837
Email: dandrus@btboces.org

eSports Support Service
Service No. 552.368.250
This service provides support for districts' implementation of eSports programs, including information about the use of the regional eSports platform, professional development for district coaches, connections to other schools to foster
collaboration, and guidance around best practice for integrating the ISTE learning standards. The service
includes coaching clinics, resource sharing and regional meetings.
Contact: Dustin Andrus
Email: dandrus@btboces.org

Managed Educational Technology Integration
Service No. 552.368.150
This service provides embedded instructional technology integration specialists, streamlined access to related instructional technology services, and collaborative planning for educational technology initiatives related to curriculum, instruction, and assessment. This managed service will assist districts with the planning, implementation, and day-to-day support for comprehensive educational technology integration as an essential part of effective instruction. The participating districts benefit from planning and training that is customized to meet their technology and instructional initiatives. Participation in this service also includes participation in the following instructional technology services: Model Schools Base Service, Assessment Professional Development & Support (eDoctrina), Online Learning Systems and Online/ Blended Learning (Edgenuity.)
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Diversity, Equity & Inclusion Base Service (NEW)
Service No. 553.250.100
BOCES will provide Diversity, Equity, and Inclusion (DEI), and Culturally Responsive Sustaining Education (CRSE) resources and training to participating districts. The DEI/CRSE service will provide guidance, best practices, and training on developing and implementing district determined policies and practices on Diversity, Equity, and Inclusion. The service will support all aspects of NYSED’s DEI framework and call to action as requested by participating districts.
Contact: Melissa Woodruff, 607-763-2424
Email: mwoodruf@btboces.org

Instructional Technology Base Service
Service No. 557.360.001
This service supports districts in purchasing instructional hardware and software aligned with regional standards developed via an advisory group of participating districts. This support also includes communication with vendors (quote requests), contract development, coordination of funds, and payment processing.
Contact: Nicole Waskie-Laura, 607-766-3730
Email: nwaskiel@btboces.org

Comprehensive School Health/Wellness Service (CSHW)
Service No. 586.318.100
The CSHW service provides districts with a complete program assessment and assists in the development of a K-12 coordinated school health and physical education program that aligns and supports SED initiatives. Included are up to three days of customized in-district support. This service also provides loan and delivery of equipment such as kayaks, cross-country skis, portable fitness equipment, “Baby Think It Over” dolls, and many other resources to assist with health and physical education instruction.
Contact: Kerri Bullock, 607-766-3766
Email: kbullock@btboces.org
The South Central Regional Information Center (SCRIC), one of 12 statewide Regional Information Centers, provides participating districts with access to state-of-the-art technology services, training, and support for teachers, students, and administrators.

Our component BOCES include:
- Broome-Tioga BOCES
- Delaware-Chenango-Madison-Otsego BOCES
- Otsego Northern Catskills BOCES

SCRIC offers a variety of high-quality technology services and supports that enhance and strengthens component school districts’ instructional and administrative initiatives.

Contact: Christine Choi
SCRIC Director, 607-725-1851
Email: cchoi@btboces.org
Managed Services

**Managed IT Service (MITS)**
Service No. 610.726.010
This service provides customer-focused information technology resources, management and staffing to support your school district’s technology infrastructure. The service includes IT service development and planning with district administration, policy and procedure development, coordination of IT projects, onsite staffing and remote technology support, service desk functions, purchasing, budget development, and training.

*Prerequisites: Technology Procurement and Lifecycle Management Service and Data Integration Service
**Includes – Server and Network Infrastructure Support Services

Contact: Tom Guillon, 607-644-4785
Email: tguillon@btboces.org

**Managed Data Tier I Service**
Service No. 610.726.050
This service provides comprehensive support for select federal and state reporting requirements. The Managed Data Tier I Service offers remote support only and includes the following:
- Support for SIRS reporting including error triaging
- Assist with facilitating the verification of state testing preprint information
- Conduct data readiness checks
- Maintain state reporting documentation
- Monthly service deliverables updates
- Participate in conference calls and meetings

*Prerequisites: SMS-SchoolTool (or commitment to participate in the SMS-SchoolTool Service), NYS Data Collection Automation Service

Contact: Tim Miller, 607-201-2259
Email: tmiller2@btboces.org

**Managed Data Tier II Service**
Service No. 610.726.052
The Managed Data Service Tier II Service offers dedicated onsite support and includes the following:
- Coordinate district-initiated data requests and integrations
- Coordinate SCRIC supported application training needs
- Coordinate SCRIC-initiated projects
- Coordinate with SCRIC specialists as needed
- Conduct district meetings
- Conduct data assessments
- Serve as SMS (SchoolTool) primary contact
- Assist with CRDC reporting
- Assist with SSEC reporting
- Support for verifying SIRS reports

*Prerequisite: Managed Data Tier I Service

Contact: Tim Miller, 607-201-2259
Email: tmiller2@btboces.org

**Managed Technology Service**
Service No. 610.726.100
The Managed Technology Service provides leadership for building and maintaining a healthy school district technology and digital ecosystem. Advisory committees are established and engaged to identify and prioritize technology needs and a menu of potential solutions are presented, selected, and implemented aligned to district educational, strategic, and operational goals.

*Prerequisites: Managed IT Service and Managed Data Service

**Includes – Data Security & Privacy Support Service

Contact: Tom Guillon, 607-644-4785
Email: tguillon@btboces.org

**Managed Data Service Add-On: Online Central Registration Support Service**
Service No. 610.726.060
This service provides a comprehensive online registration solution for districts looking for additional support of this critical in district function to our shared service model. SCRIC Managed Data Service (MDS) will provide a shared on-site staff member to setup and maintain an online registration application, verify all information is entered correctly with supporting documentation (i.e., proof of residency, proof of age, etc.) per district board of education policies, and ensure all students are brought into SchoolTool within a predetermined time frame. MDS will enter appropriate enrollment and program service codes into SchoolTool, once determined by district staff. MDS will notify appropriate district staff of any non-resident or home-schooled students.

*Prerequisites: NYS Data Collection Automation Service, Managed Data Tier I Service, Managed Data Tier II Service and Digital Forms Management Service

Contact: Tim Miller, 607-201-2259
Email: tmiller2@btboces.org

**Administrative Systems Training & Support Services**

**Student Management Service**
This service provides consultation, support, and training for web-based student management systems. Supported systems include SchoolTool, eSchoolPlus, & Powerschool.

Contact: Donna Eaton, 607-757-3013
Email: deaton@btboces.org
Special Education Management Service
Service No. 610.727.060
This service provides consultation, support, and training for web-based special education management systems. Supported systems include Cleartrack & Frontline IEP.
Contact: Joanne DeWitte, 607-352-4620 ext. 3004
Email: jdewitte@btboces.org

RTI – Response to Intervention Service
Service No. 610.727.065
This service provides consultation, support, and training for the RTI Edge and Frontline RTI systems. These systems allow districts to track and identify students at risk of failing, monitor progress, and predict student success.
Contact: Joanne DeWitte, 607-352-4620 ext. 3004
Email: jdewitte@btboces.org

Financial Service
Service No. 610.727.354, 610.727.358-360
This service provides consultation, support, and training for the Wincap and nVision financial systems including their add-on option modules.
Add-in Options:
• nVision Optigate or Wincap Web: Web-based solutions for employees to enter and track leave time and view paycheck and W2 information.
• nVision Timepiece or Wincap Timesheets: Timekeeping management systems that are fully integrated with the financial system.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

Employee Management Service
Service No.: 610.727.370
This service provides consultation, support, and training for Web-based Employee Management Systems that help school districts streamline Human Resources processes. The supported system is SchoolFront.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

Professional Learning and Staff Evaluation Tracking Service
Service No. 610.727.400, 610.727.450, 610.727.455
This service provides consultation, support, and training for systems that track professional development hours/credits and staff evaluation. Supported systems include Frontline Professional Growth and KickUp.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

NYS Staff Data Reporting Service
Service No. 610.727.510
This service provides consultation, support, and training for NYSED staff reporting to ensure data elements are properly entered into the financial system to meet NYS reporting requirements. This service benefits districts that are not in the standard financial service.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

Cafeteria Management Service
Service No. 610.727.600
This service provides consultation, support, and training for web-based school lunch management systems. Supported systems include NutriKids, eTrition, and Mosaic.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

Facilities Management Service
Service No. 610.727.615
This service provides consultation, support, and training for web-based systems that manage work orders, preventative maintenance, inventory, and event scheduling. Supported systems include SchoolDude, Qware, and MasterLibrary.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org
South Central Regional Information Center

**Building Automation Services - Badge ID Cards Service**
Service No. 610.727.625
This service offers badge printing options including customized badge design and cafeteria system barcode integration using blank or proximity cards.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Digital Media & Messaging Service**
Service No. 610.727.725
The Digital Media and Messaging Service provides support and training for systems offering an all-in-one solution for district communications. These systems incorporate Web Content Management, Mobile App, and Auto Notifications which allows districts to send notifications via Facebook, Twitter, Instagram, email, text message, and voice calls. Supported system is Apptegy.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Building Automation Services - Visitor Management Service**
Service No. 610.727.630
This service provides consultation, support, and training for electronic registration and visitor tracking systems. These systems allow users to scan a driver’s license and populate the enrollment screen and print temporary badges for easy identification of guests. Supported system is TPASS.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Content Management Service**
Service No 610.727.750 – 610.727.754
This service provides support and training for web-based content management systems. The service assists with customized design of the website and ongoing support on the various modules for each supported system. Supported system is eSchoolView.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Building Automation Services - Building Surveillance Services - Tier 2**
Service No. 610.727.636
This service provides consultation, support, and training for surveillance systems. The supported vendor is Day Automation which requires an additional service level agreement to enable the SCRIC to assist with additional support needs.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**CMS Custom Mobile App Service**
Service No. 610.727.755
This service provides support and training on district-branded custom mobile apps. Supported system is eSV2Go.
*Prerequisite: Content Management Service*
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Building Automation Services - Door Access Services**
Service No. 610.727.640
This service offers a range of technology procurement options for schools to secure their campus with state-of-the-art door access systems. Supported vendor is Linstar.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Auto Notification Service**
Service No. 610.727.800
This service provides support and training for web-based systems that enable districts to mass communicate with parents and staff via phone calls, text messages and/or emails. Various add-on modules are available for each system. Supported system is SchoolMessenger.
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org

**Voice Over IP Support Service**
Service No. 610.727.652, 610.727.653
This service provides configuration and support of school district telephone systems including comprehensive voice system management, vendor support, and troubleshooting. There are two service options – Tier 2 and Tier 3.
*Prerequisites: Technology Procurement and Lifecycle Management Service and Network Infrastructure Support Service
Contact: Chris Alunni, 607-766-3958
Email: calunni@btboces.org

**Auto Notification Custom Mobile App Service**
Service No. 610.727.810
This service provides support and training on district-branded custom mobile apps. Supported system is SchoolMessenger.
*Prerequisite: Auto Notification Service*
Contact: Dodie Sherman, 607-766-3723
Email: dsherman@btboces.org
Digital Forms Management Service
Service No. 610.727.825
The Digital Forms Management Service provides support and training on systems to enable districts and families with an easy way to register and pay for extracurricular activities and programs. Supported system is FamilyID.
Contact: Dodie Sherman, 607-766-3723
Email: dshereman@btboces.org

Electronic Document Management Service
Service No. 610.727.830
This service provides support and training for electronic document management systems that enables districts to easily capture, index, store, search, and retrieve records in standard format. Supported system is OnBase.
Contact: Dodie Sherman, 607-766-3723
Email: dshereman@btboces.org

Board Meeting Management Service
Service No. 610.727.850
This service provides support for cloud-based systems that enables districts to upload, display, distribute and store board of education business documents. Supported system is BoardDocs.
Contact: Dodie Sherman, 607-766-3723
Email: dshereman@btboces.org

Data Services

Data Integration Service
Service No. 610.728.100
This service supports the work of school districts as they continue to seek ways to support student learning. Recognizing the range of needs varies by district, this versatile service is designated to meet these needs by:
• Working with a district primary contact to confirm data integration needs
• Creating and maintaining existing data integration specifications (systems, frequency, data being shared, transmission method)
• Confirming annual data integration needs with district primary contact
Contact: Tim Myers, 607-760-7339
Email: tmyers@btboces.org

Data Projects Service
Service No. 610.728.150
This service supports the work of school districts as they continue to seek ways to support student learning. Recognizing the range of needs varies by district, this versatile service is designed to meet these needs by:
• Working with a district primary contact to confirm the data project specifications
• Creating and updating existing data projects in the desired format
Contact: Tim Myers, 607-760-7339
Email: tmyers@btboces.org

NYS Data Collection and Testing Service
Service No. 610.728.200
This is a centralized service to facilitate the reporting of all required NYSED SIRS data. This service also provides support for CBT and paper-based processing of K-12 NYS assessment answer sheets, the loading of assessment scores to the data warehouse, and the preparation of reports for verification. End-user support for SIRS reports is provided. The service helps to support the DDC on compliance and interpretation of complex NYSED data collection requirements.
Contact: Kathie Mras, 607-757-3009
Email: kmras@btboces.org

NYS Data Collection Automation Service
Service No. 610.728.250
This service provides automation of Student and Staff extracts from supported source systems into Level 0. Level 0 import and edit checks are applied and reports can be viewed by the district in Level 0. The district is responsible for all error resolution.
*Prerequisites: NYS Data Collection & Testing Service, Financial Services, Special Education Management Service, Cafeteria Management Service, & Student Management Services – SchoolTool
Contact: Kathie Mras, 607-757-3009
Email: kmras@btboces.org
Full-Service Test Scoring
Service No. 610.728.260
This service provides the scoring of extended response questions on the NYS 3-8 ELA, Math, & Science exams. The service includes creation of specialty formatted barcode labels, instructions on boxing answer booklets for processing and assistance with the intake process at the RIC to ensure every administered exam is accounted for. A NYS approved vendor processes the exams using a proprietary application and the results are sent to the RIC in a file where they are merged with the multiple-choice responses to complete a raw score file.
Contact: Kathie Mras, 607-757-3009
Email: kmras@btboces.org

Data Security & Privacy Support Service
Service No. 610.728.300
This service supports the school district’s development and ongoing compliance with Part 121 of the Commissioner’s Regulations relating to Ed Law 2-d. The service includes access to helpful tools, resources, templates, regional sessions, and additional support upon request. Additional service options are also available.
**Included as part of the Managed Technology Service**
Contact: Ashleen Speen, 607-427-4423
Email: aspeen@btboces.org

Data Security & Privacy Coordination Service
Service No. 610.728.310
The Data Security and Privacy Coordination service remotely assists districts with implementing NYS Education Law 2-d and their data security and privacy initiatives. Utilizing the Data Security and Privacy Support service guidance and resources, this service will help assist in improving an individual district’s cybersecurity posture. The service assists districts with the following:
• Lead district’s NIST gap analysis team and help the community prioritize action steps and coordinate the implementation of identified action plan items
• Facilitate the development of relevant district data security and privacy policies, procedures, and processes
• Maintain district software inventory and assist the district in pursuing compliance for district products
• Coordinate required annual training and facilitate additional training as needed
• Annually review all documents and processes

Regional Telecommunications Service
Service No. 610.730.100
The Regional Telecommunications service provides shared telecommunication resources, cybersecurity technologies, E-rate program coordination, as well as local broadband connection and contract management.
• Shared Telecommunication resources include the underlying infrastructure required to facilitate internet and regional network connectivity. Shared Domain Name System (DNS) access is included.
• Cyber Security technologies include firewalls, Intrusion Detection Systems (IDS), Intrusion Prevention Systems (IPS), Cyber Hygiene (CyHy), Distributed Denial Of Service protection (DDOS), Malicious Domain name Blocking (MDBR), and other regionally supported systems.
• SCRIC staff work with E-rate consultants to ensure that regional and district connections are successfully taken through the E-rate Category One process for appropriate reimbursement.
• SCRIC staff bid regional and network broadband connections to provide the best possible pricing to districts. This work includes contract and vendor management for regional and inter-district connections.
Contact: Phil Sage, 607-206-5153
Email: psage@btboces.org

*Prerequisite: Data Security and Privacy Support Service **Included as part of the Managed Technology Service
Contact: Ashleen Speen, 607-427-4423
Email: aspeen@btboces.org
Technology Support & Procurement Services

Technology Procurement & Life Cycle Management Service
Service No. 610.742.210
This service provides resources to support the procurement and lifecycle management of technology-related hardware, software, maintenance, and contracted services. The service includes RIC district budget development and management, tracking reports, security and privacy compliance, asset disposal, and coordination of purchasing.
Contact: Tom Guillon, 607-644-4785
Email: tguillon@btboces.org

Support, Planning, & Consultation Service
Service No. 610.742.230
School districts may draw from a pool of BOCES technical staff, as needed, for additional technical, planning, and consulting support.
*Prerequisite: Technology Procurement and Lifecycle Management Service
Contact: Chris Alunni, 607-766-3958
Email: calunni@btboces.org

On-Site Staffing Service (Non-MITS)
Service No. 610.742.235
This service provides BOCES technical staff on-site at a district. The employee’s day-to-day activities are managed by the district. BOCES manages hiring, HR functions, payroll processing, professional development, and evaluations.
*Prerequisite: Technology Procurement and Lifecycle Management Service
Contact: Chris White, 607-237-6939
Email: cwhite2@btboces.org

Server Infrastructure Support Service
Service No. 610.742.242
This service provides support of school district servers and includes the following: service desk, guidance for hardware decisions, consulting services for server infrastructure, server OS installs and configurations, hardware installations, and second level escalation for troubleshooting issues. Note: Routine server maintenance is not included.
**Included as part of the Managed IT Service
Contact: Chris Alunni, 607-766-3958
Email: calunni@btboces.org

Network Infrastructure Support Service
Service No. 610.742.243
This service provides preventive and ongoing support of school district switching network equipment including service desk, troubleshooting, network monitoring, configuration, maintenance of network infrastructure hardware and software, life cycle planning, network assessments, and documentation. Requires a broadband connection to the BOCES regional network.
*Prerequisite: Technology Procurement and Lifecycle Management Service
**Included as part of the Managed IT Service
Contact: Chris Alunni, 607-766-3958
Email: calunni@btboces.org

Remote Site Backup Service
Service No. 610.742.270
This service offers backups which is the process of storing data in multiple copies for added reliability, helping to recover data in case of primary hardware failures, accidental deletion, and natural disasters. Centralized management of archiving and retrieving data is included in this service.
Contact: Chris Alunni, 607-766-3958
Email: calunni@btboces.org

Telephone Interconnect Service
Service No. 611.420.100
This service provides participating school districts with a cost-effective means to contract for and manage land-line telephone circuits and mobile communications/cell plans, including the negotiation of shared contracts with local exchange carriers, long-distance carriers and cellular providers; the maintenance of a regional inter-connect to generate usage savings among participating districts and BOCES; and centralization of bill processing at BOCES.
*Prerequisite: service is only available for BT and DCMO BOCES districts
Note: Aid is not allowed on technology equipment purchases and installation costs
Contact: Chris Alunni, 607-766-3958
Email: calunni@btboces.org
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*Note: The table and page numbers are placeholders and should be replaced with actual content.*