



**Health care benefits  
for your on demand life.**

Classic Blue

BTD Broome Boces



Excellus



A nonprofit independent licensee of the BlueCross BlueShield Association

Excellus 

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## Welcome

With Excellus BlueCross BlueShield, you get what you expect from Blue plus a whole lot more such as:

- More doctors, specialists, and hospitals to choose from
- Exclusive discounts on health-related products and services with Blue365®
- Free fitness and nutrition program with StepUp
- Answers to your health questions online
- Local customer service

In this booklet you will find:

- A chart that summarizes this plan's unique benefits and coverage\*
- A glossary of terms to help you understand your coverage and options

We have many valuable benefits and we provide a tremendous amount of choice. Whichever plan you pick, we're ready to meet your health care needs.

Visit us at [excellusbcbs.com](http://excellusbcbs.com)

\*This benefit summary is not a contract or binding agreement; it is a summary of benefits and services.

**Privacy Policy Notice.** We know how important your privacy is and we're committed to protecting it. Our policies and practices regarding the collection, use, and disclosure of personal health information are available at [excellusbcbs.com](http://excellusbcbs.com) and Member Services.

## Classic Blue

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### Plan features

Primary Care Physician (PCP)	No copay, office visit covered subject to deductible and coinsurance
Referrals	Not required
Out of network benefits	Covered
Out of area benefits	Coverage provided worldwide through the BlueCard program.
Student/Dependent coverage	Qualified dependents and students are covered to age 26.
Domestic partner	Not covered

### Plan cost-sharing highlights

Office visit copay (Primary Care Physician)	No copay, office visit covered subject to deductible and coinsurance
Office visit copay (Specialist)	No copay, office visit covered subject to deductible and coinsurance
Coinsurance	20%, enhanced benefits only, unless noted
Deductible	\$100 individual / \$300 family, enhanced benefits only
Out of pocket maximum	\$400 individual / \$1200 family, enhanced benefits only
Lifetime maximum	None

**Questions?** Call Member Services at 1 (800) 499-1275, call our TTY phone at 1 (877) 398-2282, or visit us at [excellusbcs.com](http://excellusbcs.com) or [excellusbcs.com/national](http://excellusbcs.com/national)







Healthy. Every day.

Take advantage of great discounts\* and valuable information you can use all year long. Explore all the healthy choices at excellusbcbs.com/Blue365

Blue365® is here for you.

We understand that helping you live a healthy life means more than regular doctor visits - it's helping you find time for the things that matter most.

Blue365 is a national program that's part of your Excellus BlueCross BlueShield membership. It gives you exclusive access to information, discounts, and savings, making it easier and more affordable to make healthy choices.

Members can access Blue365 online, and purchase directly from the vendors online, and/or show their Excellus BlueCross BlueShield ID card to receive special discounts on products and services for healthy lifestyles.

Blue365 is backed by the buying power of 39 independent Blue Cross Blue Shield companies and their members.

Blue365 includes best in class discounts from select local companies and industry-leading, national brands in four main categories:

Healthy Choices

Exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition and elective procedures. Choose from Snap Fitness™, Polar®, Sportline®,

Everlast®, Reebok®, Men's Health, Women's Health, Jenny Craig®, eDiets®, Nutrisystem®, Davis Vision®, QualSight LASIK®, and LasikPlus®. You can also save on hearing aids from Beltone™, and TruHearing.

Blue365 provides decision support tools for family care, including how to choose a caregiver or a long-term care insurance provider. Members can also access emotional support to deal with care of a family member from companies like Seniorlink Care™.

Recreation and Travel

Blue365 offers exclusive travel savings for healthy spa vacations and wellness getaways from companies like Westin® Hotels & Resorts and Fairmont Hotels & Resorts.

Healthcare Resources

Blue365 includes information to help plan for healthcare in retirement and learn about Medicare and long-term care insurance.

Complimentary and Alternative Medicine

Find exclusive discounts with Healthyroads.



\*Discounts are available through independent companies that do not provide Blue Cross and/or Blue Shield products or services and are solely responsible for the services provided. See our website for more information at: www.excellusbcbs.com/Blue365.

The content, tools and discounted offers available through Blue365 are subject to change. Please visit excellusbcbs.com/Blue365 for the most current program details.

Type of Care/Plan Benefits	Coverage
<p><b>Plan features</b></p> <ul style="list-style-type: none"> <li>• <b>Primary Care Physician (PCP)</b></li> <li>• <b>Referrals</b></li> <li>• <b>Out of network benefits</b></li> <li>• <b>Out of area benefits</b></li> <li>• <b>Student/Dependent coverage</b></li> <li>• <b>Domestic partner</b></li> </ul> <p><b>Plan cost-sharing highlights</b></p> <ul style="list-style-type: none"> <li>• <b>Office visit copay (Primary Care Physician)</b></li> <li>• <b>Office visit copay (Specialist)</b></li> <li>• <b>Coinsurance</b></li> <li>• <b>Deductible</b></li> <li>• <b>Out of pocket maximum</b></li> <li>• <b>Lifetime maximum</b></li> </ul>	<ul style="list-style-type: none"> <li>• No copay, office visit covered subject to deductible and coinsurance</li> <li>• Not required</li> <li>• Covered</li> <li>• Coverage provided worldwide through the BlueCard program.</li> <li>• Qualified dependents and students are covered to age 26.</li> <li>• Not covered</li> </ul> <ul style="list-style-type: none"> <li>• No copay, office visit covered subject to deductible and coinsurance</li> <li>• No copay, office visit covered subject to deductible and coinsurance</li> <li>• 20%, enhanced benefits only, unless noted</li> <li>• \$100 individual / \$300 family, enhanced benefits only</li> <li>• \$400 individual / \$1200 family, enhanced benefits only</li> <li>• None</li> </ul>

type of care/plan benefits	Coverage
<p><b>Wellness Incentive</b></p> <ul style="list-style-type: none"> <li>• <b>Stay healthy with great programs and incentives!</b></li> </ul> <p><b>Preventive Health Care Services</b></p> <ul style="list-style-type: none"> <li>• <b>Well child visits</b></li> <li>• <b>Adult routine physical exams</b></li> <li>• <b>Adult immunizations</b></li> <li>• <b>Mammography</b></li> <li>• <b>Pap smear</b></li> <li>• <b>Routine GYN exam</b></li> <li>• <b>Prostate cancer screening</b></li> <li>• <b>Routine vision</b></li> <li>• <b>Colonoscopy</b></li> </ul> <p><b>Physician Office Services</b></p> <ul style="list-style-type: none"> <li>• <b>Diagnostic office visits</b></li> <li>• <b>Diagnostic x-rays</b></li> <li>• <b>Diagnostic laboratory and pathology</b></li> <li>• <b>Allergy tests</b></li> <li>• <b>Allergy injections</b></li> <li>• <b>Chemotherapy</b></li> <li>• <b>Radiation therapy</b></li> </ul> <p><b>Maternity Services</b></p> <ul style="list-style-type: none"> <li>• <b>Prenatal and postpartum care</b></li> <li>• <b>Hospital care for mom (including delivery)</b></li> <li>• <b>Newborn nursery care</b></li> </ul> <p><b>Prescription Drug</b></p> <ul style="list-style-type: none"> <li>• <b>Short-term and maintenance drugs</b></li> </ul>	<ul style="list-style-type: none"> <li>• Blue365 - Take advantage of exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, elective procedures and hearing aids.</li> </ul> <ul style="list-style-type: none"> <li>• Covered in full</li> <li>• Covered in full for 1 exam per year</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Not covered</li> <li>• Covered in full</li> </ul> <ul style="list-style-type: none"> <li>• Subject to deductible and coinsurance</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Subject to deductible and coinsurance</li> <li>• Subject to the deductible and coinsurance</li> <li>• Covered in full</li> <li>• Covered in full</li> </ul> <ul style="list-style-type: none"> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Covered in full</li> </ul> <ul style="list-style-type: none"> <li>• \$5/\$15/\$30 - 90 days one copay at local pharmacy or mail order</li> </ul>

Type of Care/Plan Benefits	Coverage
<p><b>Inpatient Hospital Benefits</b></p> <ul style="list-style-type: none"> <li>. Hospital benefits</li> <li>. Physician visits in the hospital</li> <li>. Inpatient physical rehabilitation</li> <li>. Surgery</li> <li>. Anesthesia</li> </ul>	<ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> </ul>
<p><b>Emergency Care</b></p> <ul style="list-style-type: none"> <li>. Emergency room care</li> <li>. Freestanding urgent care center</li> <li>. Ambulance</li> </ul>	<ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> </ul>
<p><b>Outpatient Hospital Benefits</b></p> <ul style="list-style-type: none"> <li>. Diagnostic x-rays</li> <li>. Diagnostic laboratory and pathology</li> <li>. Surgical care</li> <li>. Chemotherapy</li> <li>. Radiation therapy</li> </ul>	<ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> </ul>
<p><b>Mental Health and Chemical Dependence</b></p> <ul style="list-style-type: none"> <li>. Inpatient mental health care</li> <li>. Outpatient mental health care</li> <li>. Inpatient chemical dependence</li> <li>. Outpatient chemical dependence</li> </ul>	<ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> <li>. Covered in full</li> </ul>
<p><b>Other Services</b></p> <ul style="list-style-type: none"> <li>. Diabetic insulin and supplies</li> <li>. Skilled nursing facility</li> <li>. Home care</li>   <li>. Hospice</li> <li>. Outpatient therapy</li> <li>. Durable medical equipment</li> <li>. External prosthetics</li> <li>. Chiropractic</li> <li>. Acupuncture</li> <li>. Dental</li> <li>. Hearing</li> </ul>	<ul style="list-style-type: none"> <li>. Covered in Full</li> <li>. Covered in Full</li> <li>. Covered in full for up to 60 visits per year. Subject to deductible and coinsurance after basic benefits have exhausted for up to 325 visits per year</li> <li>. Covered in full for unlimited days</li> <li>. Subject to deductible and coinsurance, day limits may apply</li> <li>. Subject to deductible and 20% coinsurance</li> <li>. Subject to deductible and 20% coinsurance</li> <li>. Subject to deductible and 20% coinsurance</li> <li>. Not covered</li> <li>. Not Covered</li> <li>. Not covered</li> </ul>

Please Note: This is an outline of benefits only. Official benefits and conditions of coverage are outlined in your member certificate.

Professional Non-participating Provider In-area covered at 100% of current Medicare National rates; Out-of-area covered at 150% of current Medicare National rates. The following services require preauthorization: organ transplants, inpatient chemical dependence and abuse, non-mandatory reproductive procedures(IVS, GIFT & ZIFT).

Type of Care/Plan Benefits	In-Network	Out Of Network
<p><b>Plan features</b></p> <ul style="list-style-type: none"> <li>. Primary Care Physician (PCP)</li> <li>. Referrals</li> <li>. Out of network benefits</li> <li>. Out of area benefits</li> <li>. Student/Dependent coverage</li> <li>. Domestic partner</li> <li>. Coverage Period</li> </ul> <p><b>Plan cost-sharing highlights</b></p> <ul style="list-style-type: none"> <li>. Office visit copay (Primary Care Physician)</li> <li>. Office visit copay (Specialist)</li> <li>. Coinsurance</li> <li>. Deductible</li> <li>. Out of pocket maximum</li> <li>. Lifetime maximum</li> </ul>	<ul style="list-style-type: none"> <li>. Not required</li> <li>. Not required</li> <li>. Covered</li> <li>. Coverage provided worldwide through the BlueCard program.</li> <li>. Qualified dependents and students are covered to age 26.</li> <li>. Not covered</li> <li>. January 1st - December 31st</li> </ul> <ul style="list-style-type: none"> <li>. \$10 copay</li> </ul> <ul style="list-style-type: none"> <li>. \$10 copay</li> <li>. In-network: None; Out-of-network: 20%</li> <li>. In-network: None Out of Network \$250 individual /\$750 family</li> <li>. In-network: None; Out of Network \$1,000 individual /\$3,000 family</li> <li>. None</li> </ul>	

type of care/plan benefits	In-Network	Out Of Network
<p><b>Wellness Incentive</b></p> <ul style="list-style-type: none"> <li>. Stay healthy with great programs and incentives!</li> </ul> <p><b>Preventive Health Care Services</b></p> <ul style="list-style-type: none"> <li>. Well child visits</li> <li>. Adult routine physical exams</li> </ul> <ul style="list-style-type: none"> <li>. Adult immunizations</li> <li>. Mammography</li> </ul> <ul style="list-style-type: none"> <li>. Pap smear</li> <li>. Routine GYN exam</li> <li>. Prostate cancer screening</li> <li>. Routine vision</li> <li>. Colonoscopy</li> </ul> <p><b>Physician Office Services</b></p> <ul style="list-style-type: none"> <li>. Diagnostic office visits</li> </ul>	<ul style="list-style-type: none"> <li>. Blue365 - Take advantage of exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, elective procedures and hearing aids.</li> </ul> <ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered in full for 1 exam per year according to national guidelines</li> </ul> <ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered in full</li> </ul> <ul style="list-style-type: none"> <li>. Covered in full</li> </ul> <ul style="list-style-type: none"> <li>. Covered in full</li> </ul> <ul style="list-style-type: none"> <li>. \$10 copay</li> </ul> <ul style="list-style-type: none"> <li>. Not covered</li> <li>. Preventive and diagnostic covered according to the surgical benefit</li> </ul> <ul style="list-style-type: none"> <li>. \$10 copay per visit</li> </ul>	<ul style="list-style-type: none"> <li>. Blue365 - Take advantage of exclusive discounts on health and wellness products and services, including fitness, exercise, nutrition, elective procedures and hearing aids.</li> </ul> <ul style="list-style-type: none"> <li>. Covered in full</li> <li>. Covered at 80%, subject to the deductible for one routine exam per year</li> <li>. Not covered</li> <li>. Covered at 80%, subject to the deductible</li> <li>. Covered at 80%, subject to the deductible</li> <li>. Covered at 80%, subject to the deductible</li> <li>. Covered at 80%, subject to the deductible</li> <li>. Covered at 80%, subject to the deductible</li> <li>. Not covered</li> <li>. Covered at 80%, subject to the deductible</li> </ul> <ul style="list-style-type: none"> <li>. Covered at 80%, subject to the deductible</li> </ul>

Type of Care/Plan Benefits	In-Network	Out Of Network
<ul style="list-style-type: none"> <li>• <b>Diagnostic x-rays</b></li> <li>• <b>Diagnostic laboratory and pathology</b></li> <li>• <b>Allergy tests</b></li> <li>• <b>Allergy injections</b></li> <li>• <b>Chemotherapy</b></li> <li>• <b>Radiation therapy</b></li> </ul>	<ul style="list-style-type: none"> <li>• \$10 copay. Precertification applies for MRI, PET and CAT scans.</li> <li>• Covered in full</li> <li>• \$10 copay per visit</li> <li>• Covered in full</li> <li>• Covered in full</li> <li>• Covered in full</li> </ul>	<ul style="list-style-type: none"> <li>• Covered at 80%, subject to the deductible. Precertification applies to MRI, PET and CAT scans.</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> </ul>
<p><b>Maternity Services</b></p> <ul style="list-style-type: none"> <li>• <b>Prenatal and postpartum care</b></li> <li>• <b>Hospital care for mom (including delivery)</b></li> <li>• <b>Newborn nursery care</b></li> </ul>	<ul style="list-style-type: none"> <li>• \$10 copay per visit for initial visit, remainder of visits covered in full</li> <li>• Hospital-Covered in full; Delivery-Covered in full</li> <li>• Covered in full</li> </ul>	<ul style="list-style-type: none"> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> </ul>
<p><b>Prescription Drug</b></p> <ul style="list-style-type: none"> <li>• <b>Short-term and maintenance drugs are covered up to a 30-day supply at participating retail pharmacies; 90-day supply (subject to three copays per 90-day supply) is available through PrimeMail mail order pharmacy. Contraceptives included.</b></li> </ul>	<ul style="list-style-type: none"> <li>• \$5/\$15/\$30 copay</li> </ul>	<ul style="list-style-type: none"> <li>• Not covered</li> </ul>
<p><b>Inpatient Hospital Benefits</b></p> <ul style="list-style-type: none"> <li>• <b>Hospital benefits</b></li> <li>• <b>Physician visits in the hospital</b></li> <li>• <b>Inpatient physical rehabilitation</b></li> <li>• <b>Surgery</b></li> <li>• <b>Anesthesia</b></li> </ul>	<ul style="list-style-type: none"> <li>• Covered in full for unlimited days. Precertification applies.</li> <li>• Covered in full</li> <li>• Covered in full for up to 60 days per year. Precertification applies.</li> <li>• Covered in full</li> <li>• Covered in full</li> </ul>	<ul style="list-style-type: none"> <li>• Covered at 80%, subject to the deductible. Precertification applies.</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible for up to 60 days per year. Precertification applies.</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> </ul>
<p><b>Emergency Care</b></p> <ul style="list-style-type: none"> <li>• <b>Emergency room care</b></li> <li>• <b>Freestanding urgent care center</b></li> <li>• <b>Ambulance</b></li> </ul>	<ul style="list-style-type: none"> <li>• \$50 copay per visit, unless admitted within 24 hours</li> <li>• \$25 copay per visit</li> <li>• \$10 copay</li> </ul>	<ul style="list-style-type: none"> <li>• \$50 copay per visit, unless admitted within 24 hours</li> <li>• Covered at 80%, subject to the deductible</li> <li>• \$10 copay</li> </ul>
<p><b>Outpatient Hospital Benefits</b></p>		



Type of Care/Plan Benefits	In-Network	Out Of Network
<ul style="list-style-type: none"> <li>• <b>Diagnostic x-rays</b></li> <li>• <b>Diagnostic laboratory and pathology</b></li> <li>• <b>Surgical care</b></li> <li>• <b>Chemotherapy</b></li> <li>• <b>Radiation therapy</b></li> </ul>	<ul style="list-style-type: none"> <li>• \$10 copay per visit. Precertification applies for MRI, PET and CAT scans.</li> <li>• Covered in full</li> <li>• \$10 copay</li> <li>• Covered in full</li> <li>• Covered in full</li> </ul>	<ul style="list-style-type: none"> <li>• Covered at 80%, subject to the deductible. Precertification applies to MRI, PET and CAT scans</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> </ul>
<p><b>Mental Health and Chemical Dependence</b></p> <ul style="list-style-type: none"> <li>• <b>Inpatient mental health care</b></li> <li>• <b>Outpatient mental health care</b></li> <li>• <b>Inpatient chemical dependence</b></li> <li>• <b>Outpatient chemical dependence</b></li> </ul>	<ul style="list-style-type: none"> <li>• Covered in full for unlimited days. Precertification applies.</li> <li>• \$10 copay for up to 20 visits per year. Services can be provided in an outpatient facility or in a provider office.</li> <li>• Covered in full for unlimited days. Precertification applies.</li> <li>• \$10 copay per visit for 60 visits per year</li> </ul>	<ul style="list-style-type: none"> <li>• Covered at 80%, subject to the deductible. Precertification applies.</li> <li>• Covered at 80%, subject to the deductible, for up to 20 visits per year. Services can be provided in an outpatient facility or in a provider office.</li> <li>• Covered at 80%, subject to the deductible. Precertification applies.</li> <li>• Covered at 80%, subject to the deductible for up to 60 visits per year</li> </ul>
<p><b>Other Services</b></p> <ul style="list-style-type: none"> <li>• <b>Diabetic insulin and supplies</b></li> <li>• <b>Skilled nursing facility</b></li> <li>• <b>Home care</b></li> <li>• <b>Hospice</b></li> <li>• <b>Outpatient therapy</b></li> <li>• <b>Durable medical equipment</b></li> <li>• <b>External prosthetics</b></li> <li>• <b>Chiropractic</b></li> <li>• <b>Acupuncture</b></li> <li>• <b>Dental</b></li> <li>• <b>Hearing</b></li> </ul>	<ul style="list-style-type: none"> <li>• \$10 copay for up to a 30 day supply</li> <li>• Covered in full for up to 120 days per year. Precertification applies.</li> <li>• Covered in full for unlimited visits. Precertification applies.</li> <li>• Covered in full for unlimited days</li> <li>• \$10 copay per visit for up to a combined total of 45 visits per year for physical, speech, occupational and respiratory therapy</li> <li>• Covered at 80%. Precertification applies.</li> <li>• Covered at 80%</li> <li>• \$10 copay per visit</li> <li>• Not covered</li> <li>• \$10 copay for accidental injury to sound, natural teeth and for care due to congenital disease or anomaly</li> <li>• Routine exams not covered</li> </ul>	<ul style="list-style-type: none"> <li>• Covered at 80%, subject to the deductible for up to a 30 day supply</li> <li>• Covered at 80%, subject to the deductible for up to 120 days per year. Precertification applies.</li> <li>• Covered at 80%, subject to a \$50 deductible for unlimited visits per year. Precertification applies.</li> <li>• Covered at 80%, subject to the deductible for unlimited visits per year</li> <li>• Covered at 80%, subject to the deductible for a combined total of 45 visits per year for physical, speech, occupational and respiratory therapy</li> <li>• Covered at 80%, subject to the deductible. Precertification applies.</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Covered at 80%, subject to the deductible</li> <li>• Not covered</li> <li>• Covered at 80%, subject to the deductible for accidental injury to sound, natural teeth and for care due to congenital disease or anomaly</li> <li>• Routine exams not covered</li> </ul>

Benefits herein are subject to change as a result of efforts to implement federal health care reform and mental health and substance abuse care parity initiative. There may be additional coverage for biologically-based mental illness and for children with serious emotional disturbances as defined by Timothy's Law. These benefits should not be interpreted as pre-approval of services. Certain services may be subject to additional requirements described in the member's insurance policy. Payment of claims related to these benefits are subject to the member's eligibility on the date of service and the resolution of any other outstanding claims. The member is responsible for payment of a copay, deductible, coinsurance or any combination based on plan design.

## Health plan terms

To help you better understand our plans and your coverage, here are a few definitions\* for frequently used health care terms.

**Primary Care Physician (PCP)**—A doctor who serves as your health care manager and coordinates virtually all of the health care services you routinely receive. Some plans do not require you to choose a PCP.

**Referral**—Instructions provided by a PCP for specialty care. Most plans do not require referrals.

**In-network coverage**—The coverage available when you receive services from a provider who participates in your health plan.

**Out-of-network coverage**—The coverage available when you receive services from a provider who does not participate in your health plan. Some plans may not include out-of-network coverage.

**Out-of-area**—Describes when you receive services while outside the geographic service area of your health plan. Your plan benefits may differ if you live or work beyond the geographic service area.

**Copay**—A dollar amount due at the time you receive certain services. A typical example would be an office visit copay due when visiting your physician's office for treatment.

**Allowed Amount**—The maximum amount your health plan will pay for a specific service. In-network providers agree to accept the allowed amount as payment in full.

**Coinsurance**—A cost-sharing method that requires you pay a portion of the allowed amount for certain medical services.

**Deductible**—A set dollar amount you pay for covered services you receive before your insurer will make a payment.

**Out-of-pocket maximum**—The maximum amount of deductible and coinsurance payments that you will pay for health services each calendar year.

\*Some definitions may vary slightly by plan. In case of a conflict between your legal plan documents and this information, the plan documents will govern.

**Excellus BlueCross BlueShield makes finding the information and support you need easier—resources, savings, and tools are available online 24/7.**

- Find a doctor or specialist online while you're home or far away.
- Get instant access to StepUp, our FREE fitness and nutrition program.
- Research over 6,000 health topics.
- Get great member discounts and valuable information you can use all year long with Blue365®



[excellusbcbcs.com](http://excellusbcbcs.com)

